

QFlash User Guide

Rev. QFlash_User_Guide_V2.4

Date: 2018-05-21

Status: Release



Our aim is to provide customers with timely and comprehensive service. For any assistance, please contact our company headquarters:

Quectel Wireless Solutions Co., Ltd.

7th Floor, Hongye Building, No.1801 Hongmei Road, Xuhui District, Shanghai 200233, China

Tel: +86 21 5108 6236

Email: info@quectel.com

Or our local office. For more information, please visit:

<http://quectel.com/support/sales.htm>

For technical support, or to report documentation errors, please visit:

<http://quectel.com/support/technical.htm>

Or Email to: support@quectel.com

GENERAL NOTES

QUECTEL OFFERS THE INFORMATION AS A SERVICE TO ITS CUSTOMERS. THE INFORMATION PROVIDED IS BASED UPON CUSTOMERS' REQUIREMENTS. QUECTEL MAKES EVERY EFFORT TO ENSURE THE QUALITY OF THE INFORMATION IT MAKES AVAILABLE. QUECTEL DOES NOT MAKE ANY WARRANTY AS TO THE INFORMATION CONTAINED HEREIN, AND DOES NOT ACCEPT ANY LIABILITY FOR ANY INJURY, LOSS OR DAMAGE OF ANY KIND INCURRED BY USE OF OR RELIANCE UPON THE INFORMATION. ALL INFORMATION SUPPLIED HEREIN IS SUBJECT TO CHANGE WITHOUT PRIOR NOTICE.

COPYRIGHT

THE INFORMATION CONTAINED HERE IS PROPRIETARY TECHNICAL INFORMATION OF QUECTEL WIRELESS SOLUTIONS CO., LTD. TRANSMITTING, REPRODUCTION, DISSEMINATION AND EDITING OF THIS DOCUMENT AS WELL AS UTILIZATION OF THE CONTENT ARE FORBIDDEN WITHOUT PERMISSION. OFFENDERS WILL BE HELD LIABLE FOR PAYMENT OF DAMAGES. ALL RIGHTS ARE RESERVED IN THE EVENT OF A PATENT GRANT OR REGISTRATION OF A UTILITY MODEL OR DESIGN.

Copyright © Quectel Wireless Solutions Co., Ltd. 2018. All rights reserved.

About the Document

History

Revision	Date	Author	Description
1.0	2012-10-30	Yolanda YAO	Initial
1.1	2012-12-02	Yolanda YAO	Updated QFlash version to 1.1
1.2	2013-02-25	Karen REN	Updated QFlash version to 1.4
1.3	2013-05-20	Apple SONG/ Karen REN	Added USB port to upgrade firmware for U10 and UC20 module
1.4	2013-10-10	James CAI	1. Added the way to upgrade GCxx module 2. Updated QFlash version to 2.1
1.5	2013-11-05	Lucky DOU	Updated QFlash version to 2.2
1.6	2013-12-07	James CAI	Updated QFlash version to 2.3
1.7	2013-12-12	Lucky DOU	Updated QFlash version for UC15
1.8	2014-02-11	James CAI	Updated QFlash version to 2.4
1.9	2014-02-26	Steed NING	Updated QFlash version to 2.5
1.10	2014-03-18	James CAI	Updated QFlash version to 2.6
1.11	2014-04-24	Anny ZHANG	Updated QFlash version to 2.7
1.12	2014-06-25	James CAI	Updated QFlash version to 2.8
1.13	2014-08-13	Martin LI/ Roddick SUN	Updated QFlash version to 2.9
1.14	2014-10-08	Martin LI	Updated QFlash version to 3.0
1.15	2014-11-11	Mario XU	Updated QFlash version to 3.1
1.16	2015-03-05	Jesse ZHANG	Updated QFlash version to 3.3

1.17	2015-06-03	James CAI	Updated QFlash version to 3.4
1.18	2016-03-24	James CAI	Updated QFlash version to 3.5
1.19	2016-06-16	Sophie ZHU	<ol style="list-style-type: none"> 1. Added the way to upgrade Ecxx module 2. Updated QFlash version to 3.6
1.20	2016-09-26	Dylan LIU	<ol style="list-style-type: none"> 1. Added the way to load APP firmware 2. Updated QFlash version to 3.7
1.21	2017-07-24	Abby WU/ Upton XU	<ol style="list-style-type: none"> 1. Added the way to upgrade SCxx and AG35 modules 2. Updated QFlash version to 4.3
2.0	2017-09-28	Joy WANG	<ol style="list-style-type: none"> 1. Updated QFlash version to 4.4 2. Added information about applicable modules
2.1	2017-11-29	Joy WANG	<ol style="list-style-type: none"> 1. Updated QFlash version to 4.5 2. Added the way to upgrade BC95 module
2.2	2018-01-03	Joy WANG	<ol style="list-style-type: none"> 1. Updated QFlash version to 4.6 2. Added a note about firmware downloading in Firehose mode for Ecxx modules
2.3	2018-04-25	Kitty WANG	Updated QFlash version to 4.7
2.4	2018-05-21	Kitty WANG	<ol style="list-style-type: none"> 1. Updated QFlash version to 4.8 2. Added notes about tool and firmware paths

Contents

About the Document	2
Contents.....	4
Figure Index.....	5
1 Introduction	6
1.1. OS and Version	6
1.2. Applicable Modules	6
1.3. About QFlash Tool.....	7
2 Firmware Upgrade Procedures	8
2.1. Configure Serial Port and Baud Rate	8
2.1.1. Set Serial Port.....	9
2.1.2. Set Baud Rate	12
2.2. Load Firmware Files.....	13
2.2.1. Load APP Firmware for OpenCPU or QuecOpen Modules.....	13
2.3. Upgrade the Firmware.....	15
2.4. Abnormalities.....	20
2.4.1. Selected a Wrong Serial Port.....	20
2.4.2. Connected to an Occupied Serial Port.....	24
2.4.3. Selected an Unsupported Baud Rate	26
2.4.4. Selected an Invalid Load File.....	27
2.4.5. Power Supply is Abnormal	30
2.4.6. USB to RS-232 Converter Cable is Abnormal	34

Figure Index

FIGURE 1: ABOUT THE TOOL	7
FIGURE 2: MAIN INTERFACE	8
FIGURE 3: SELECT THE CORRECT SERIAL PORT FOR MXX/GCXX/BCXX MODULES	9
FIGURE 4: NO NEED TO SELECT COM PORT FOR UGXX MODULES	10
FIGURE 5: SELECT THE USB DM PORT FOR UCXX/ECXX/EGXX/EX06/EM05/AG35/BG96 MODULES....	11
FIGURE 6: SELECT THE HS-USB DIAGNOSTICS 9091 PORT FOR SCXX/SGXX MODULES	11
FIGURE 7: SELECT THE BAUD RATE.....	12
FIGURE 8: SELECT THE FILE TO BE DOWNLOADED	13
FIGURE 9: SELECT THE .CFG FILE.....	14
FIGURE 10: SELECT THE MODULE TYPE	14
FIGURE 11: CLICK THE START BUTTON	15
FIGURE 12: START TO UPGRADE AFTER RESTARTING THE MXX MODULES	16
FIGURE 13: START TO UPGRADE AFTER RESTARTING THE BCXX MODULES	17
FIGURE 14: START TO UPGRADE FIRMWARE	18
FIGURE 15: SUCCESSFUL UPGRADE	19
FIGURE 16: CONNECTED TO A WRONG SERIAL PORT (MXX MODULES)	20
FIGURE 17: CONNECTED TO A WRONG SERIAL PORT (GCXX MODULES).....	21
FIGURE 18: CONNECTED TO A WRONG SERIAL PORT (UCXX MODULES).....	21
FIGURE 19: CONNECTED TO A WRONG SERIAL PORT (ECXX/EG9X/EX06/EM05/BG96 MODULES).....	22
FIGURE 20: CONNECTED TO A WRONG SERIAL PORT (SCXX/SGXX MODULES)	22
FIGURE 21: CONNECTED TO A WRONG SERIAL PORT (AG35 MODULE)	23
FIGURE 22: CONNECTED TO A WRONG SERIAL PORT (BCXX MODULES)	23
FIGURE 23: CONNECTED TO AN OCCUPIED SERIAL PORT (MXX MODULES)	24
FIGURE 24: CONNECTED TO AN OCCUPIED SERIAL PORT (GCXX MODULES)	24
FIGURE 25: CONNECTED TO AN OCCUPIED SERIAL PORT (UCXX/ECXX/EG9X/EX06/SCXX/SGXX/EM05/AG35/ BG96 MODULES).....	25
FIGURE 26: CONNECTED TO AN OCCUPIED SERIAL PORT (BCXX MODULES)	25
FIGURE 27: AN UNSUPPORTED BAUD RATE IS SELECTED (MXX MODULES)	26
FIGURE 28: AN UNSUPPORTED BAUD RATE IS SELECTED (GCXX MODULES)	27
FIGURE 29: AN INVALID SCATTER FILE IS SELECTED (MXX MODULES)	27
FIGURE 30: AN INVALID LOAD FILE IS SELECTED (GCXX MODULES).....	28
FIGURE 31: AN INVALID LOAD FILE IS SELECTED (UCXX MODULES)	28
FIGURE 32: AN INVALID LOAD FILE IS SELECTED (ECXX/EG9X MODULES).....	29
FIGURE 33: AN INVALID LOAD FILE IS SELECTED (EX06/AG35/BG96 MODULES).....	29
FIGURE 34: AN INVALID LOAD FILE IS SELECTED (EM05 MODULE)	30
FIGURE 35: POWER SUPPLY IS ABNORMAL (MXX MODULES).....	30
FIGURE 36: POWER SUPPLY IS ABNORMAL (GCXX MODULES)	31
FIGURE 37: POWER SUPPLY IS ABNORMAL (UCXX/ECXX/EG9X/EX06/EM05/AG35/BG96 MODULES) .	31
FIGURE 38: POWER SUPPLY IS ABNORMAL (UGXX MODULES)	32
FIGURE 39: POWER SUPPLY IS ABNORMAL (SCXX/SGXX MODULES).....	32
FIGURE 40: POWER SUPPLY IS ABNORMAL (BCXX MODULES).....	33
FIGURE 41: USB TO RS-232 CONVERTER CABLE IS ABNORMAL	34

1 Introduction

1.1. OS and Version

This document mainly introduces how to upgrade the firmware with “QFlash” upgrade tool supplied by Quectel. The tool can run on a PC without installation if the OS is among the ones listed below:

- Windows XP
- Windows 7
- Windows 8
- Windows 10

Any newer version of the tool will be informed and provided in advance.

1.2. Applicable Modules

QFlash is applicable to the following Quectel modules.

Table 1: Applicable Modules

NB-IoT Module Series	BCxx: BC95 module
LTE Module Series	ECxx: includes EC20/EC25/EC21 modules
	EG9x: includes EG91/EG95 modules
	Ex06: includes EP06/EG06/EM06 modules
	SCxx: includes SC20/SC60 modules
	SGxx: includes SG30/SG36 modules
	EM05 module
	AG35 module

	BG96 module
UMTS/HSPA(+) Module Series	UCxx: includes UC15/UC20 modules
	UGxx: includes UG95/UG96 modules
GSM/GPRS Module Series	Mxx: includes M10/M66/M72/M80/M85/M95/MC60 modules
	GCxx: GC10 module

1.3. About QFlash Tool

The QFlash tool developed by Quectel is shown as below.

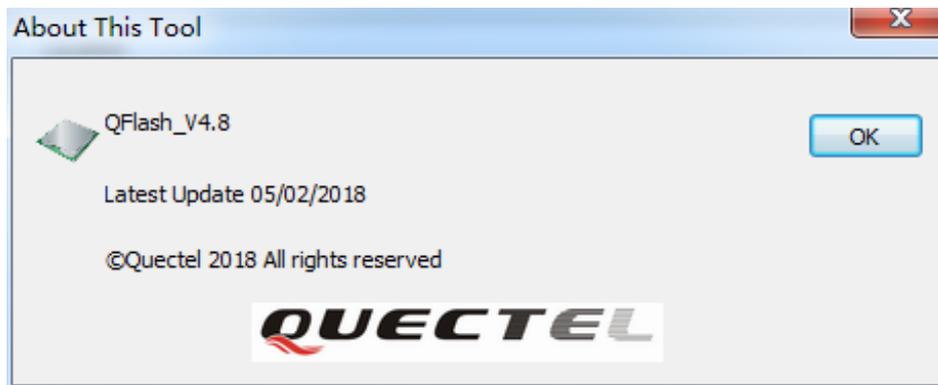


Figure 1: About the Tool

NOTE

The paths where the tool and firmware are stored should NOT contain any spaces, and English characters are preferred.

2.1.1. Set Serial Port

Click “**COM Port**” dropdown list to select the COM port on which the firmware is upgraded. As shown in the following figure.

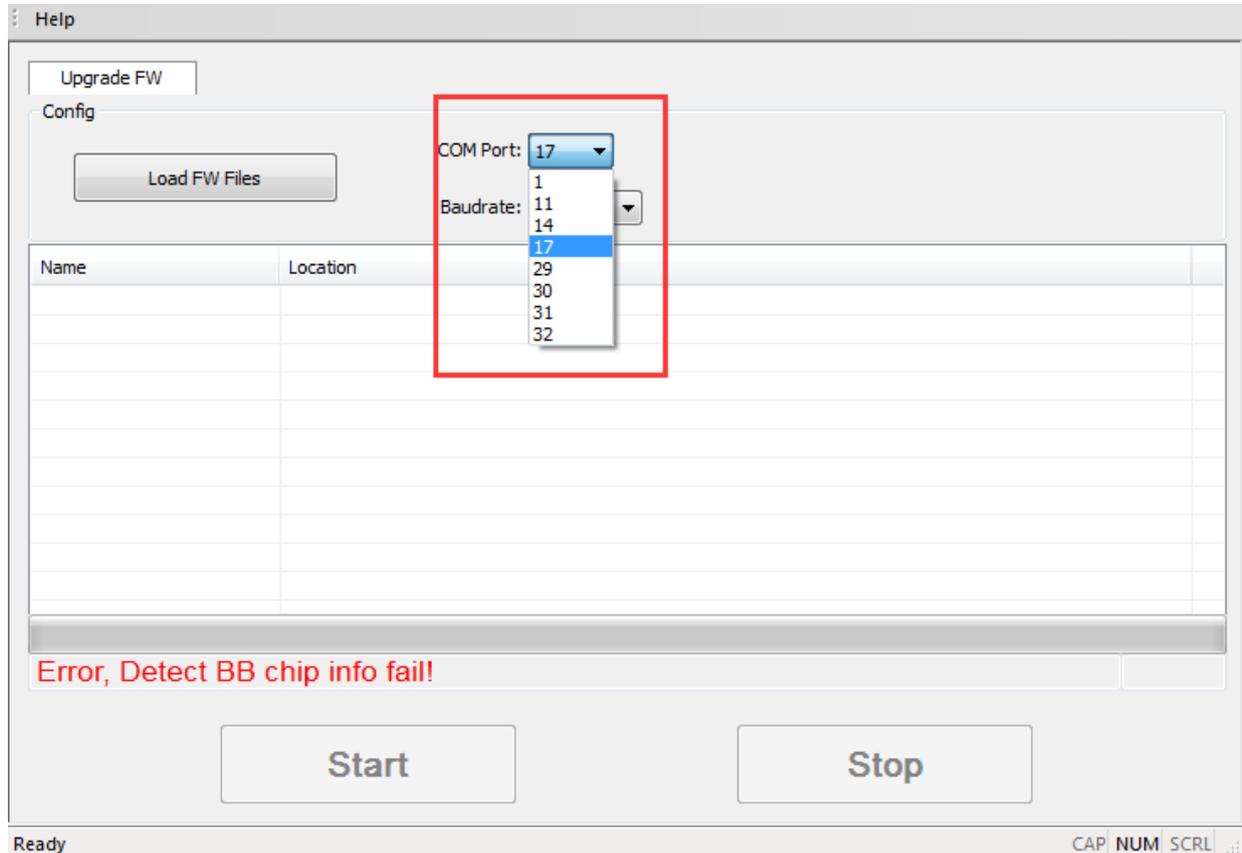


Figure 3: Select the Correct Serial Port for Mxx/GCxx/BCxx Modules

NOTES

1. For Mxx modules, it is the main UART to be used for firmware upgrade. After the port is selected, please manually restart the module.
2. For GCxx modules, it is the USB port to be used for firmware upgrade, and then the module will be automatically restarted.
3. For BCxx modules, it is the main UART to be used for firmware upgrade. After the port is selected, please click the “**Start**” button to wait for the prompt “**Module Reset By Hand**”, and then manually restart the module.

For UGxx modules, it is the USB port to be used for firmware upgrade, and it can be selected automatically. When firmware files are uploaded, “COM Port” dropdown list will display “USB” in gray. Then the module will be automatically restarted and ready to upgrade, and the USB port will be identified. The interface is shown in the following figure.

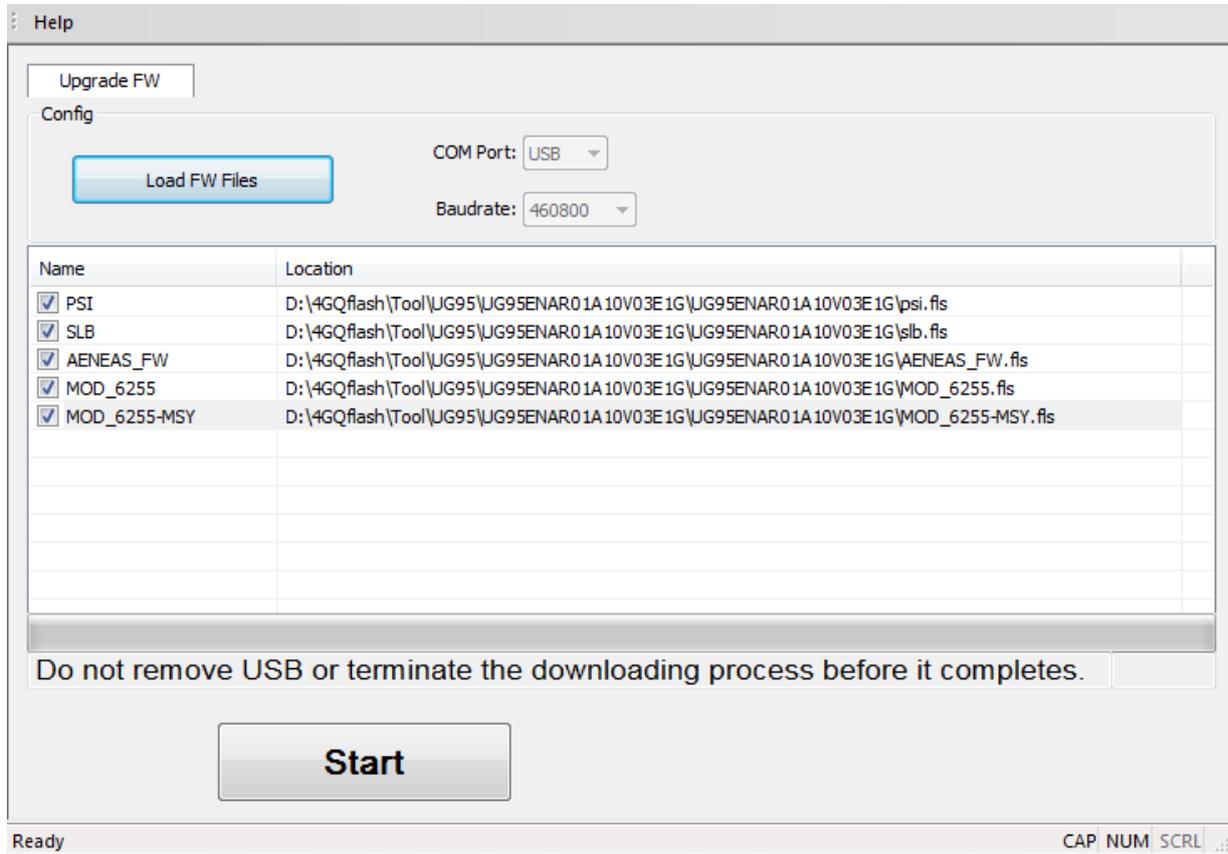


Figure 4: No Need to Select COM Port for UGxx Modules

For UCxx/ECxx/EGxx/Ex06/EM05/AG35/BG96 modules, the USB DM port can be used for firmware upgrade. Click “COM Port” dropdown list and select the USB DM port for upgrade, as shown in the following figure.

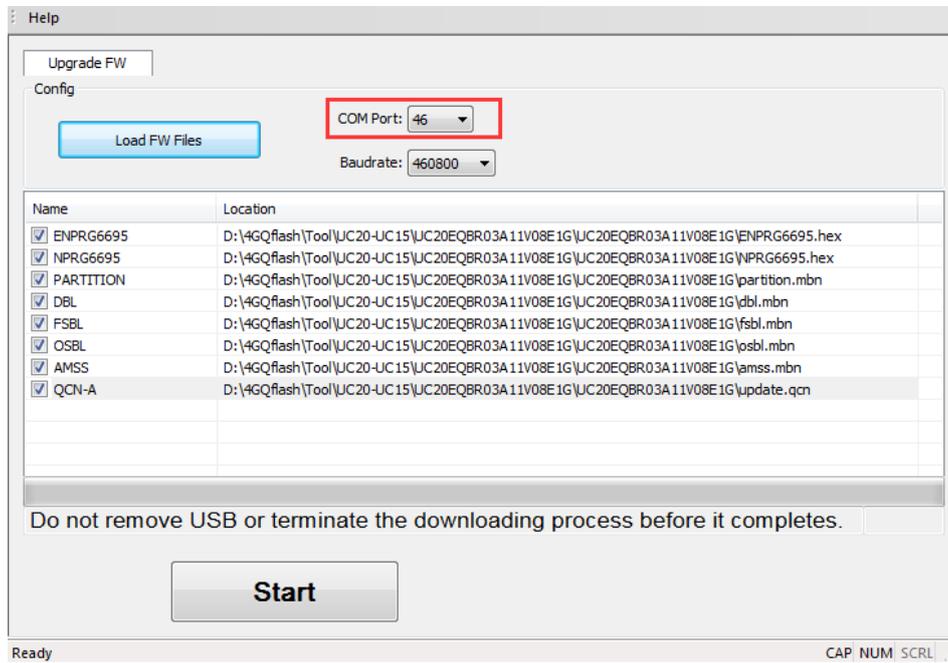


Figure 5: Select the USB DM Port for UCxx/ECxx/EGxx/Ex06/EM05/AG35/BG96 Modules

For SCxx/SGxx modules, the HS-USB Diagnostics 9091 port can be used for firmware upgrade. Click “COM Port” dropdown list and select the HS-USB Diagnostics 9091 port for upgrade, as shown in the following figure.

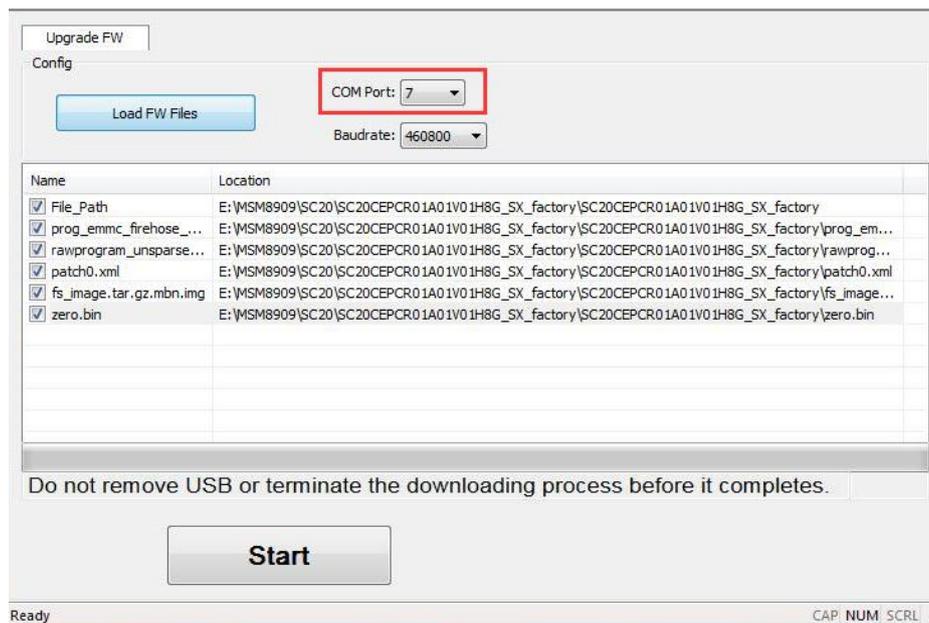


Figure 6: Select the HS-USB Diagnostics 9091 Port for SCxx/SGxx Modules

2.1.2. Set Baud Rate

Click the “**Baudrate**” dropdown list and select an appropriate baud rate. It is recommended to select 921600 for GCxx modules and 460800 for other Quectel modules, as shown in the following figure.

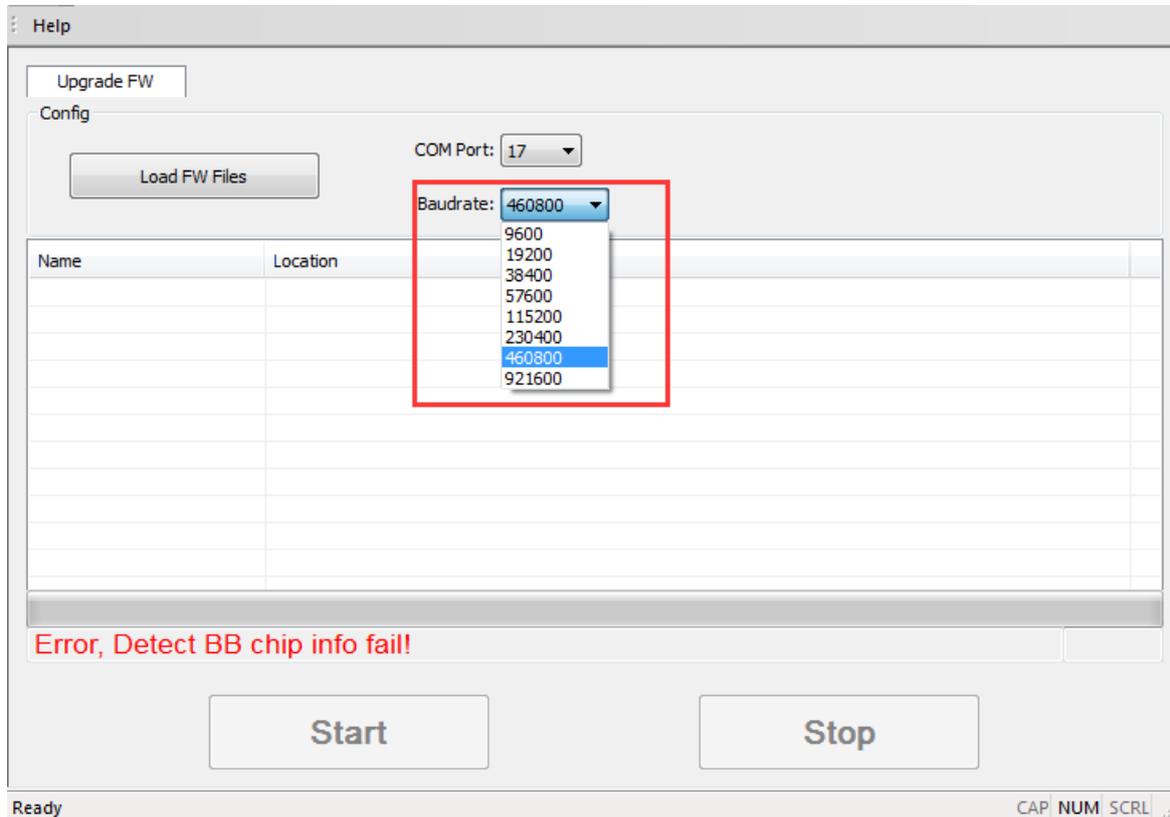


Figure 7: Select the Baud Rate

NOTES

1. Baud rates have many different values, and it is the hardware environment that determines whether a specified baud rate can be supported. If not supported, an error message will be returned.
2. Please do select 921600 baud rate when upgrading GCxx modules. Other baud rates may lead to upgrading operation failure.
3. Please do select 9600 baud rate when upgrading BCxx modules. Other baud rates may lead to upgrading operation failure.
4. Baud rate setting is unnecessary for USB virtual port.

2.2. Load Firmware Files

Step 1: Click the button “Load FW Files”.

Step 2: Select the *.txt*, *.cfg*, *.mbn*, *.lod*, *.fls* or *.fwpkg* file which needs to be downloaded to the module.

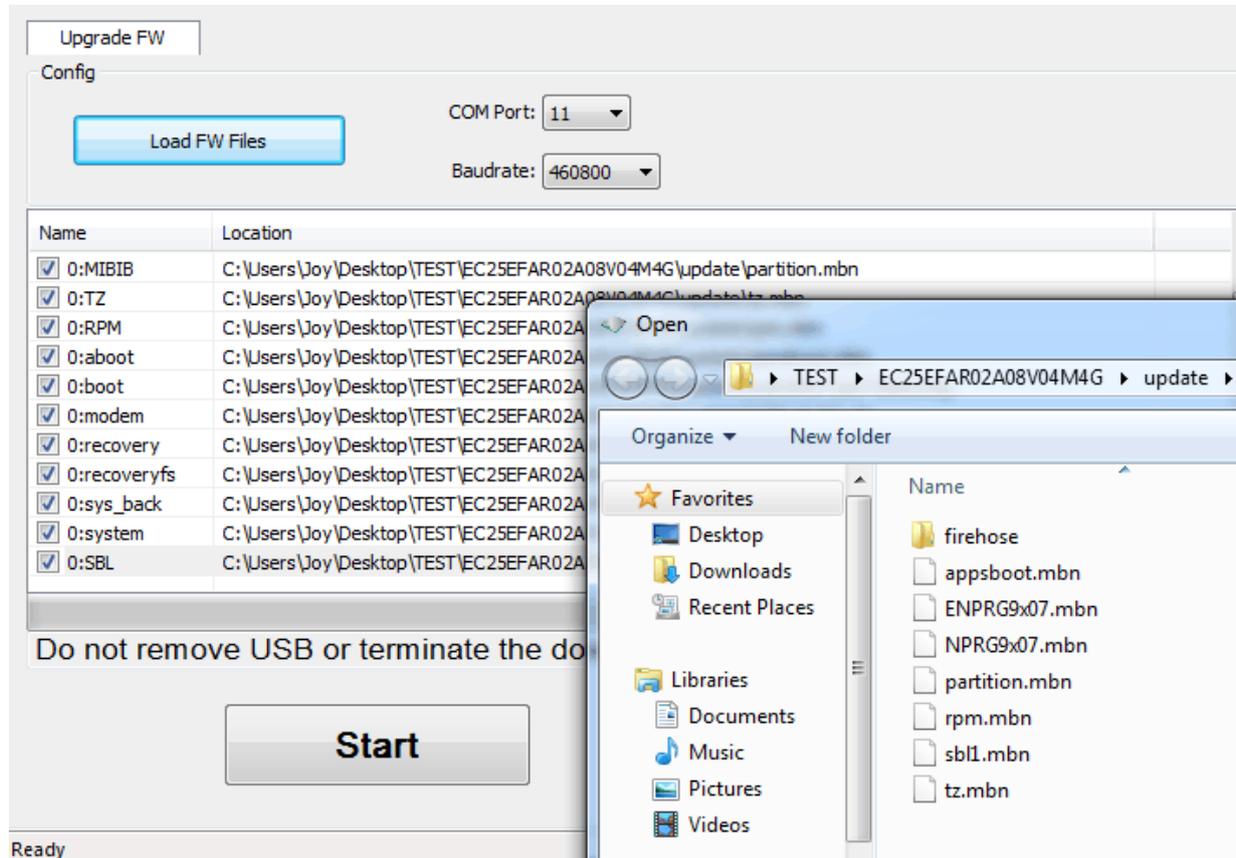


Figure 8: Select the File to be Downloaded

NOTE

The path where the firmware is stored should NOT contain any spaces, and English characters are preferred.

2.2.1. Load APP Firmware for OpenCPU or QuecOpen Modules

This step is only necessary for Quectel OpenCPU or QuecOpen modules.

Step 1: Click the button “Load FW Files”, and select the *.cfg* file which needs to be downloaded to the module.

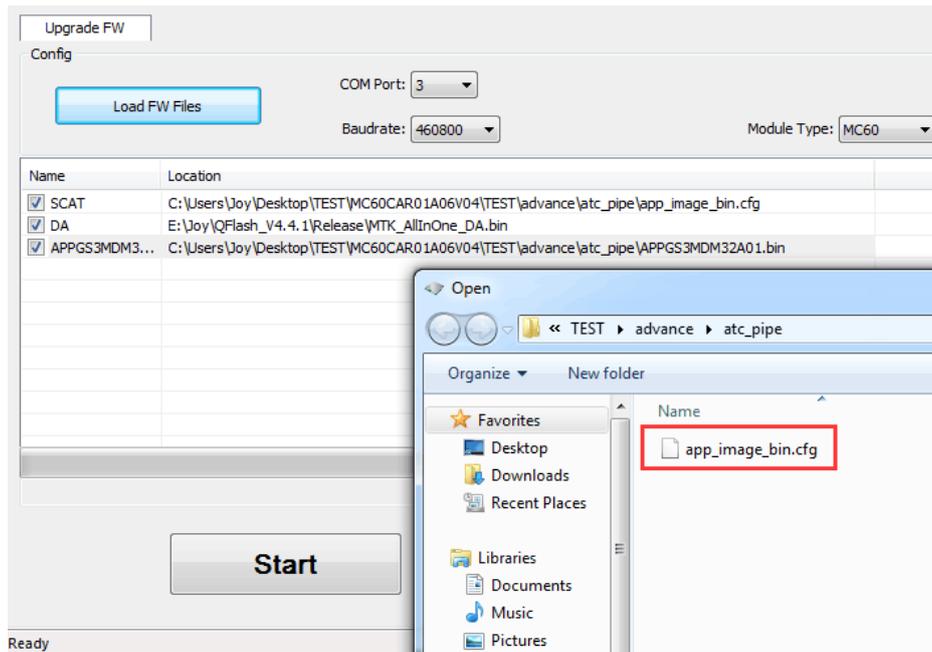


Figure 9: Select the .cfg File

NOTE

The path where the firmware is stored should NOT contain any spaces, and English characters are preferred.

Step 2: Click the “Module Type” dropdown list and choose an appropriate module type.

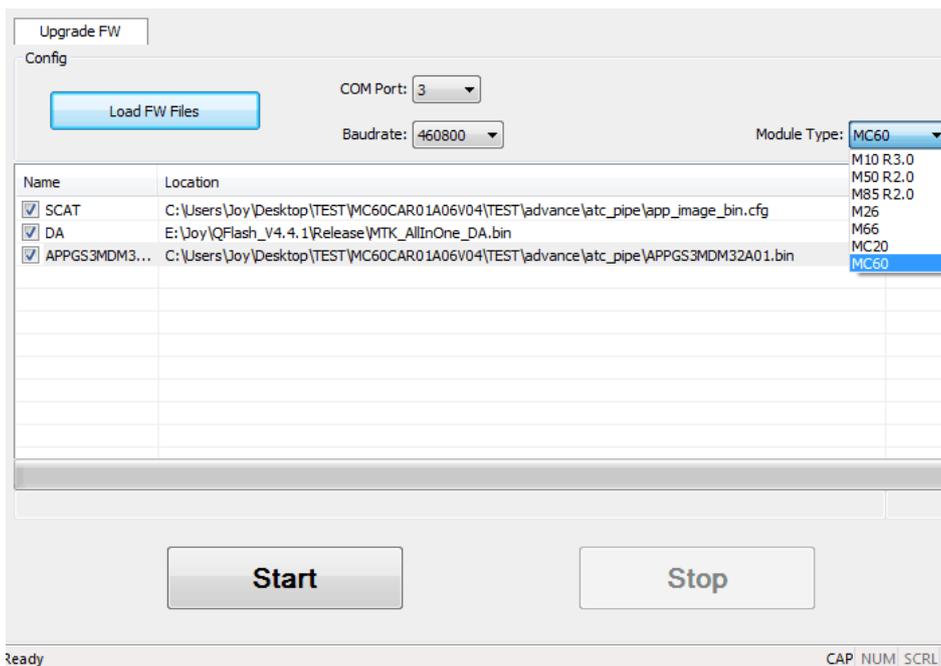


Figure 10: Select the Module Type

2.3. Upgrade the Firmware

Step 1: Click “**Start**” button to upgrade the firmware. There is no “**Stop**” button while upgrading firmware for GCxx/UCxx/UGxx/ECxx/EG9x/Ex06/SCxx/SGxx/BCxx/EM05/AG35/BG96 modules, as shown in the following figure.

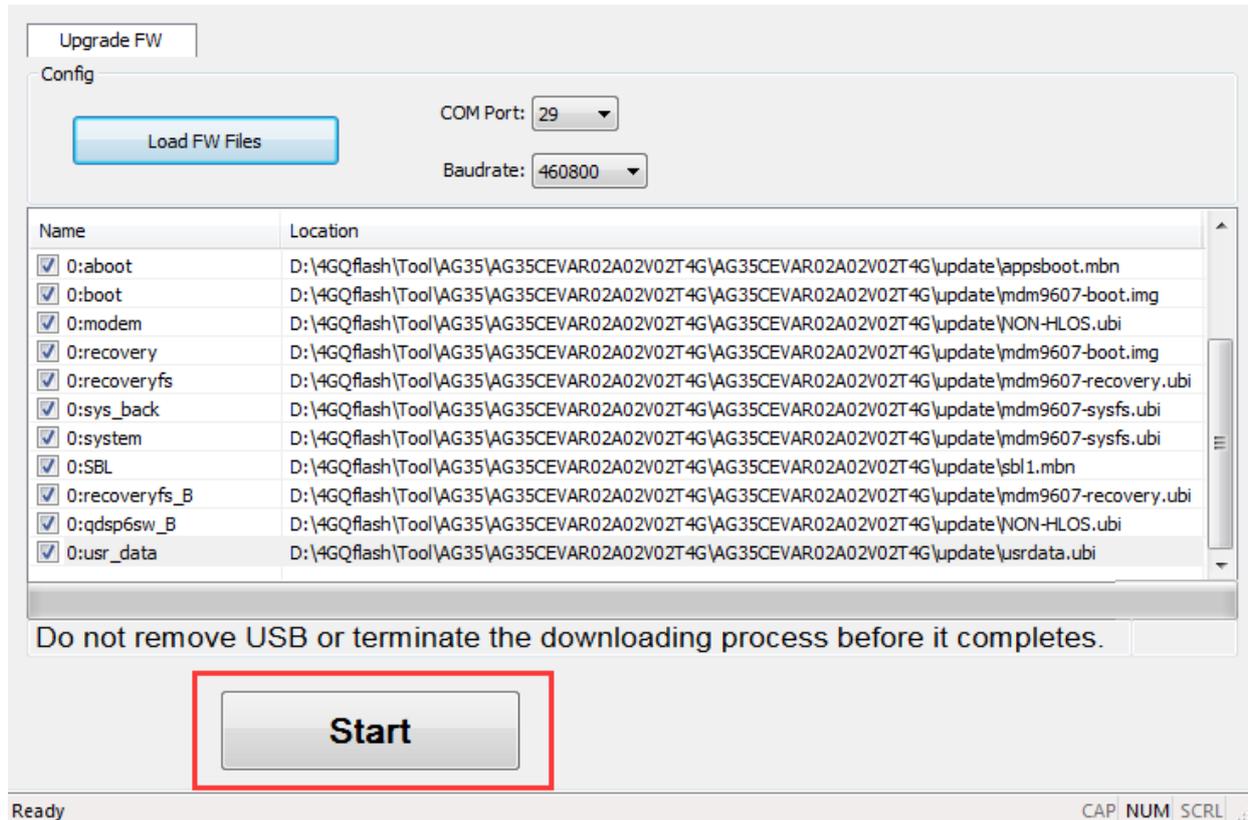


Figure 11: Click the Start Button

NOTES

1. Please note that it is NOT permitted to stop the upgrading process, and please do NOT remove USB or terminate the downloading process before upgrading is completed.
2. For ECxx modules, if the firmware contains a Firehose folder, then it will be downloaded in Firehose mode by default.

Step 2: For Mxx/BCxx modules, switch the D/L to “ON” on EVB after clicking “Start” button in 30 seconds, and then manually restart the module. It will start to upgrade the firmware as shown in the following figure.

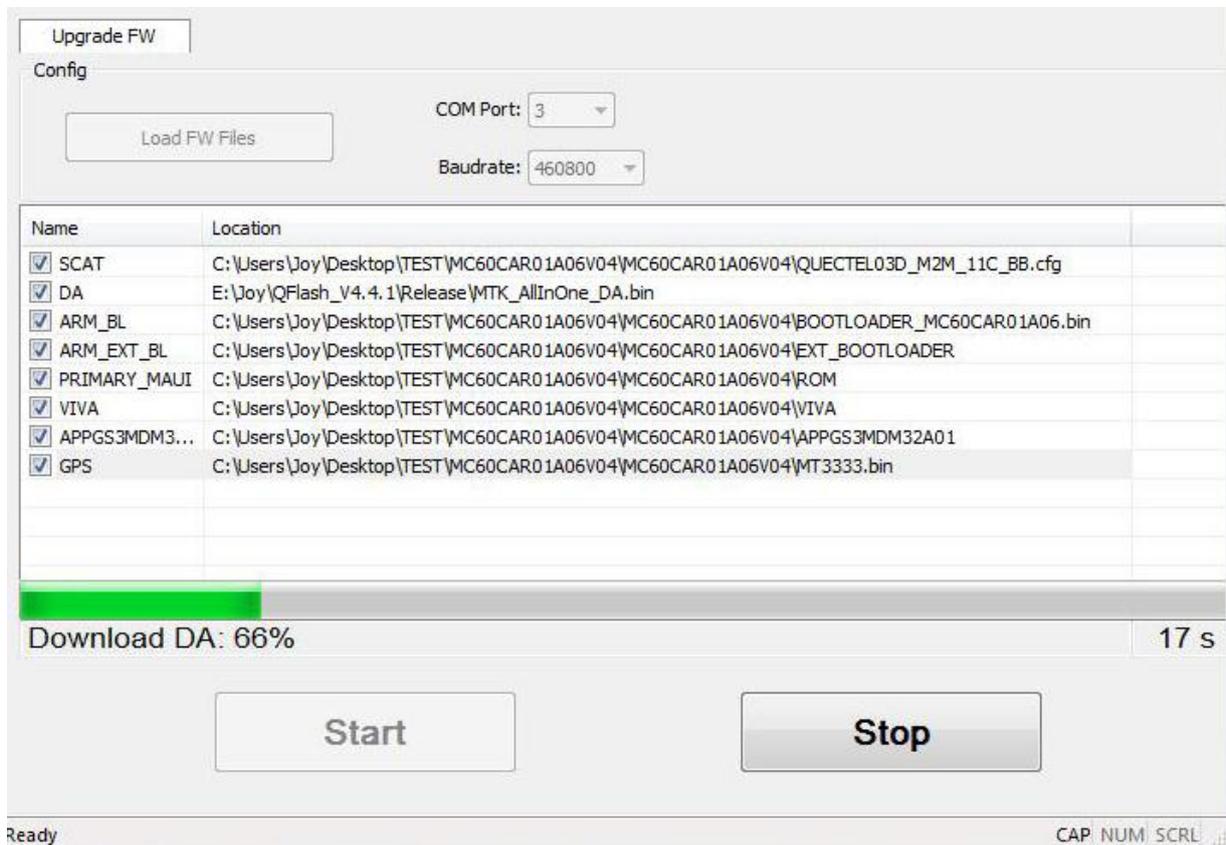


Figure 12: Start to Upgrade after Restarting the Mxx Modules

NOTE

On Mxx modules, please make sure the EVB is powered by 5V power supply when switching the D/L to “ON”, and then manually restart the module.

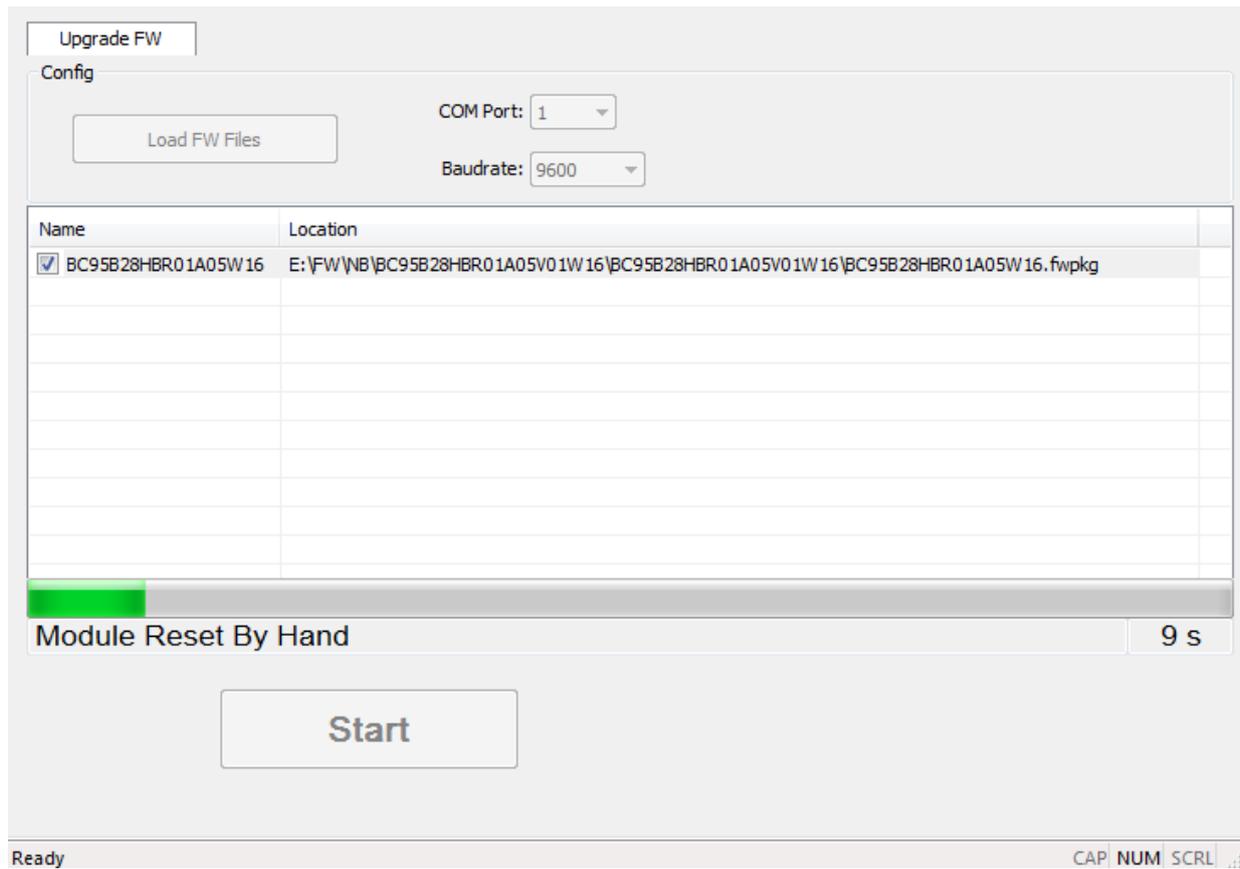


Figure 13: Start to Upgrade after Restarting the BCxx Modules

NOTE

On BCxx modules, please make sure the EVB is powered by 5V power supply when switching the D/L to “ON”, and click the “**Start**” button to wait for the prompt “**Module Reset By Hand**”, then manually restart the module.

If users are upgrading the firmware for GCxx/UCxx/UGxx/ECxx/EG9x/Ex06/SCxx/SGxx/EM05/AG35/BG96 modules, the module will be restarted automatically, so there is no need to restart the module. Please refer to the following figure.

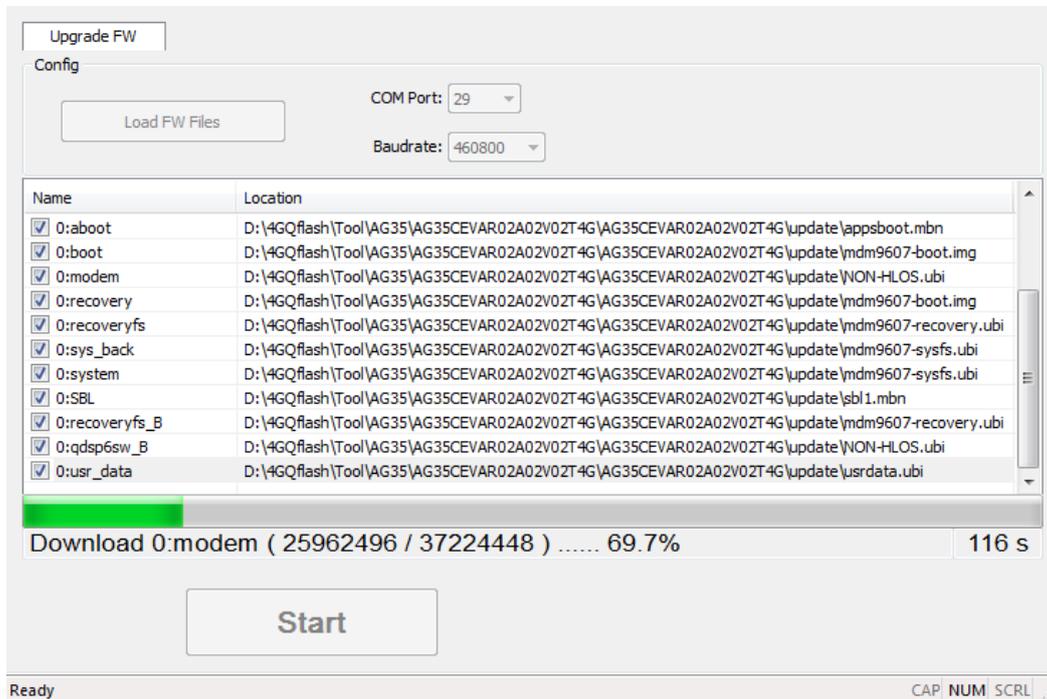


Figure 14: Start to Upgrade Firmware

NOTE

If there is no EVB for module firmware upgrading, please drive the PWRKEY pin to low level after clicking the “Start” button in 30 seconds.

Step 3: “FW upgrade success” will be shown on the interface after the firmware has been successfully upgraded, as shown in the following figure.

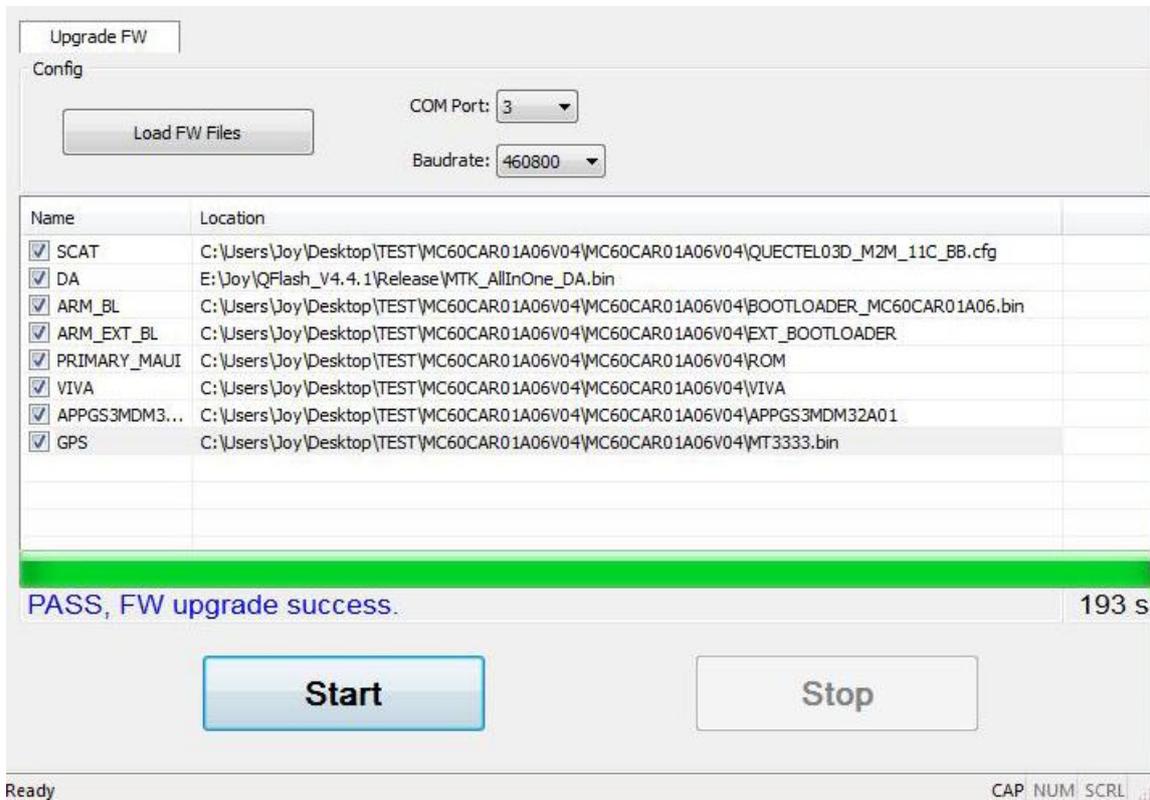


Figure 15: Successful Upgrade

2.4. Abnormalities

Abnormalities may be caused by incorrect parameter of baud rate, damaged EVB or invalid files, etc. The following illustrates some common abnormalities.

2.4.1. Selected a Wrong Serial Port

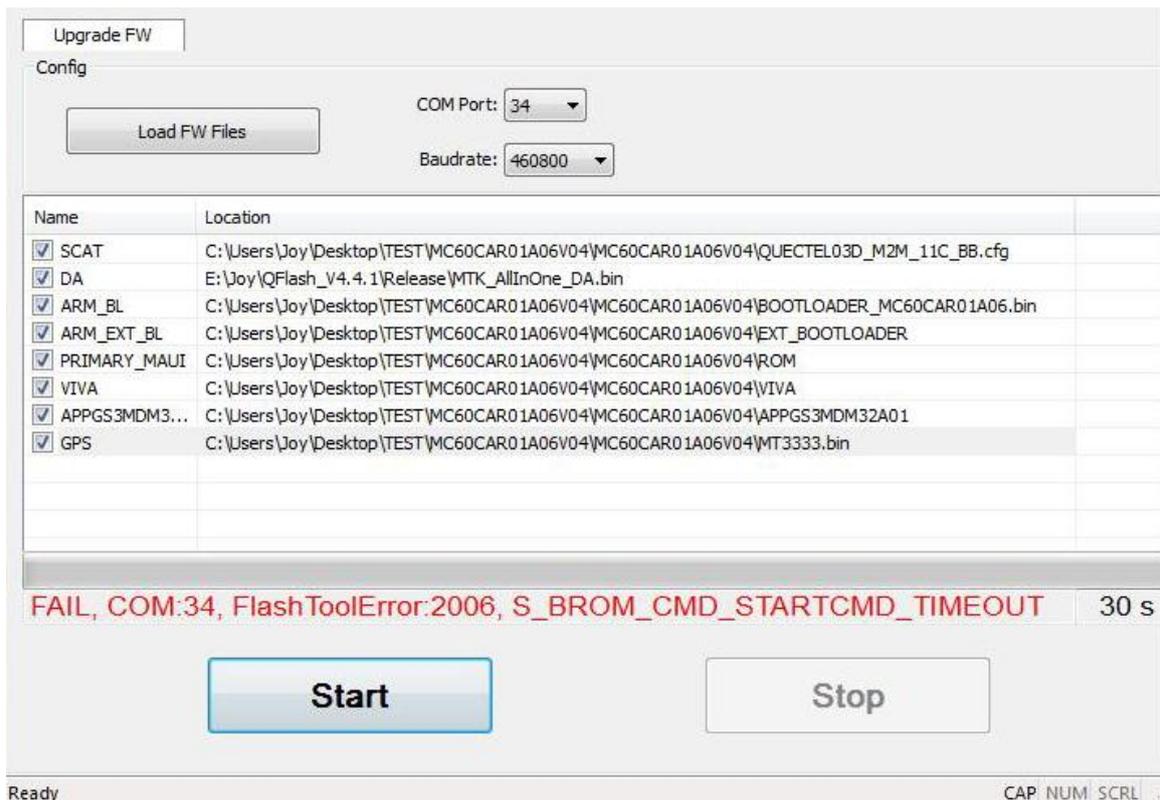


Figure 16: Connected to a Wrong Serial Port (Mxx Modules)

NOTE

After selecting a correct serial port, if the Mxx modules are not restarted, then the error message will be the same as that of selecting a wrong serial port.

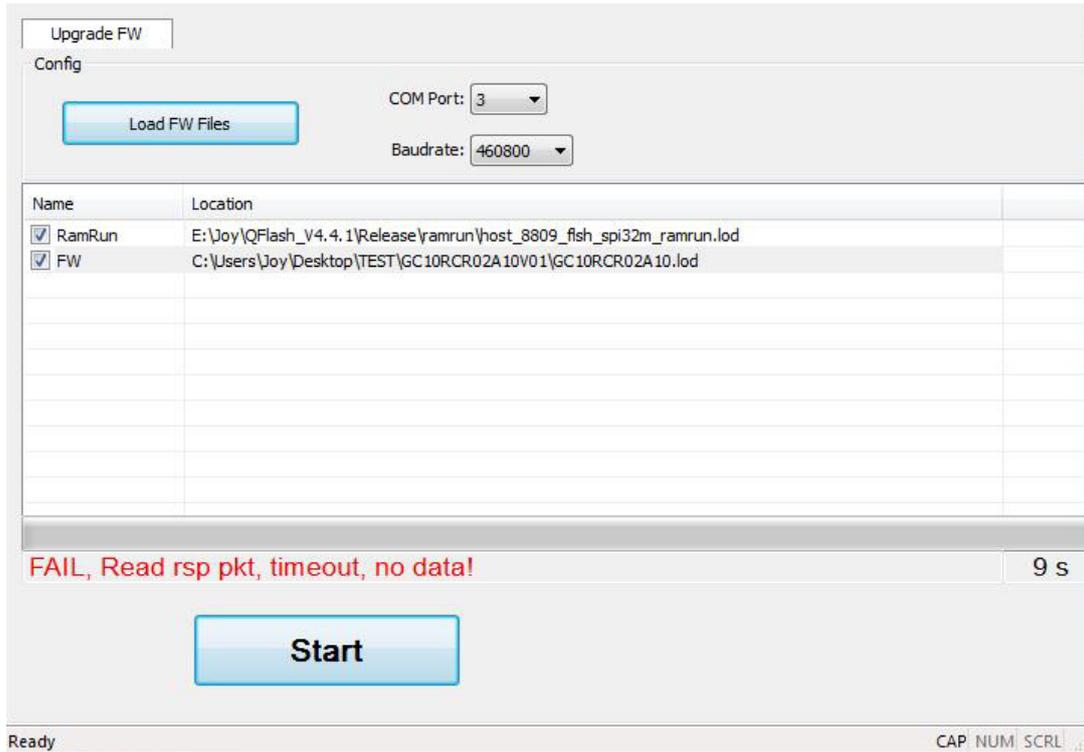


Figure 17: Connected to a Wrong Serial Port (GCxx Modules)

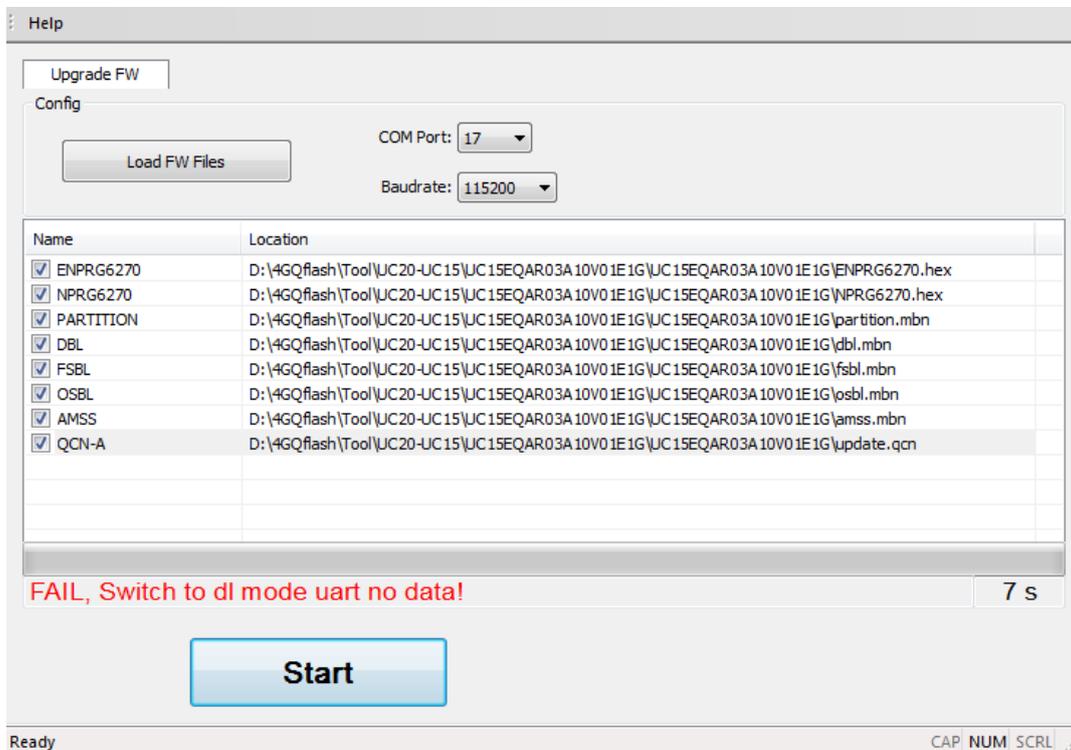


Figure 18: Connected to a Wrong Serial Port (UCxx Modules)

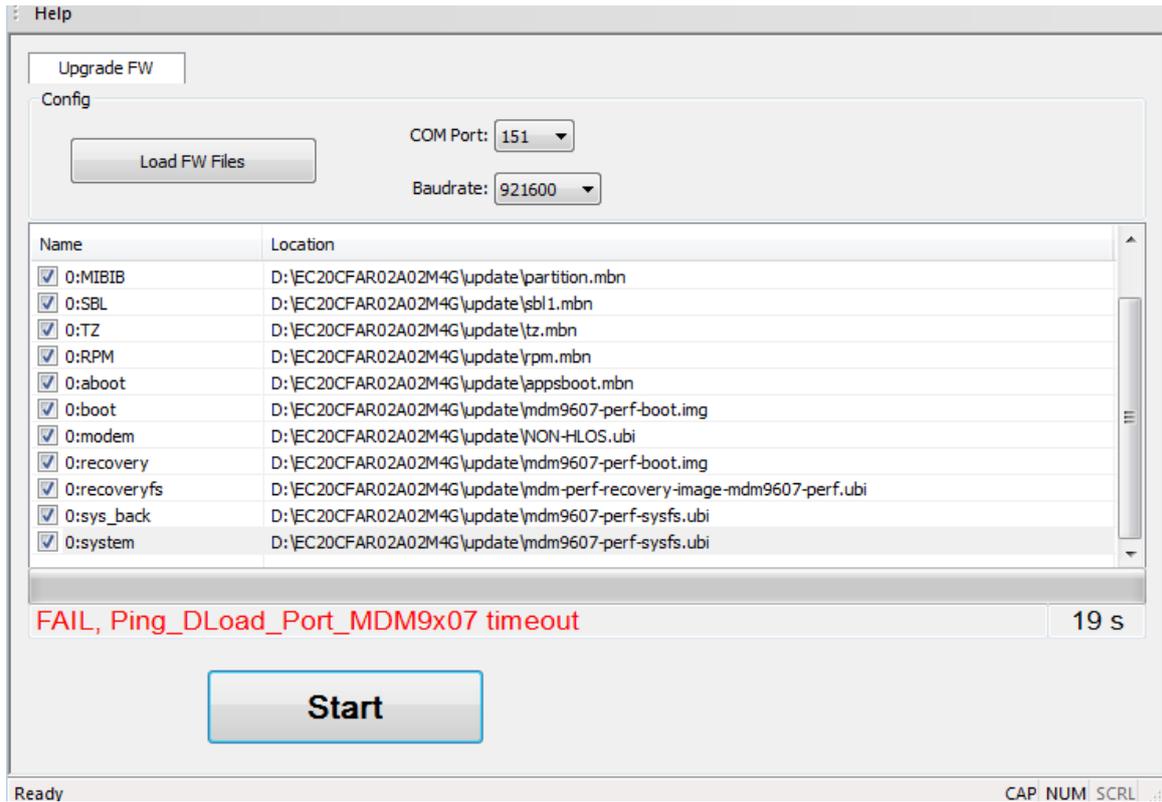


Figure 19: Connected to a Wrong Serial Port (ECxx/EG9x/Ex06/EM05/BG96 Modules)

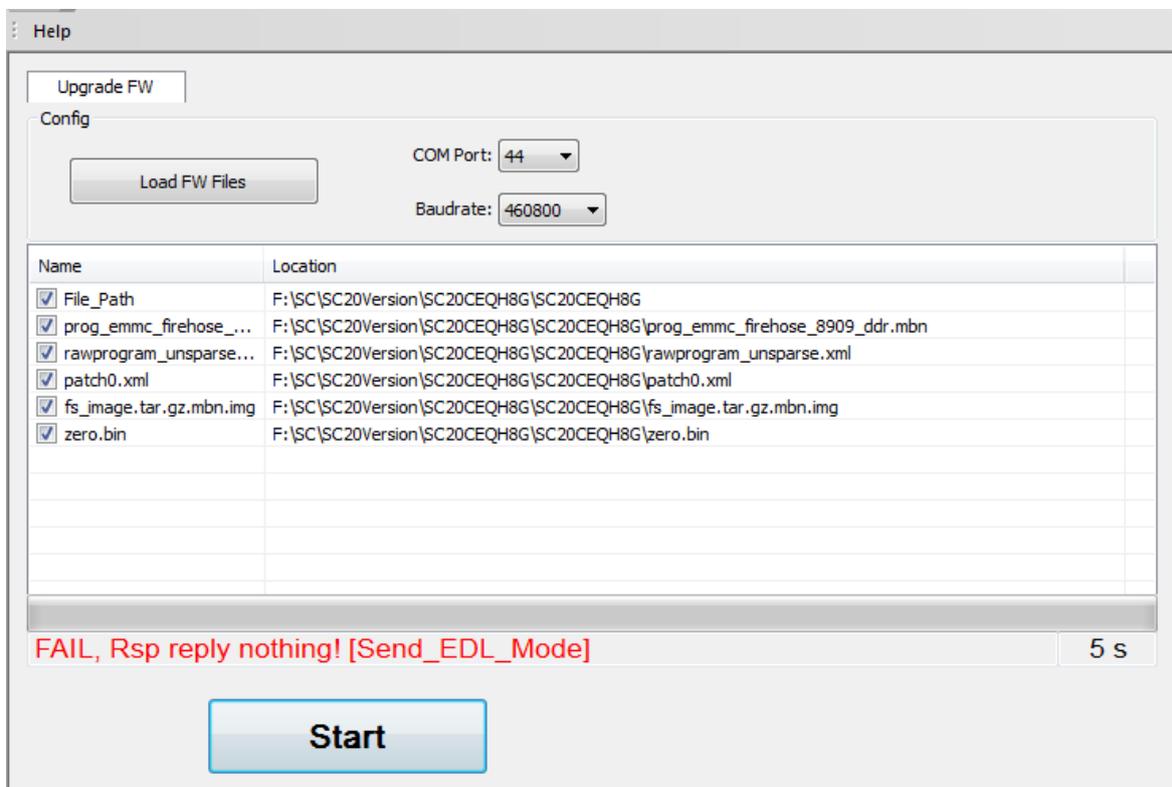


Figure 20: Connected to a Wrong Serial Port (SCxx/SGxx Modules)

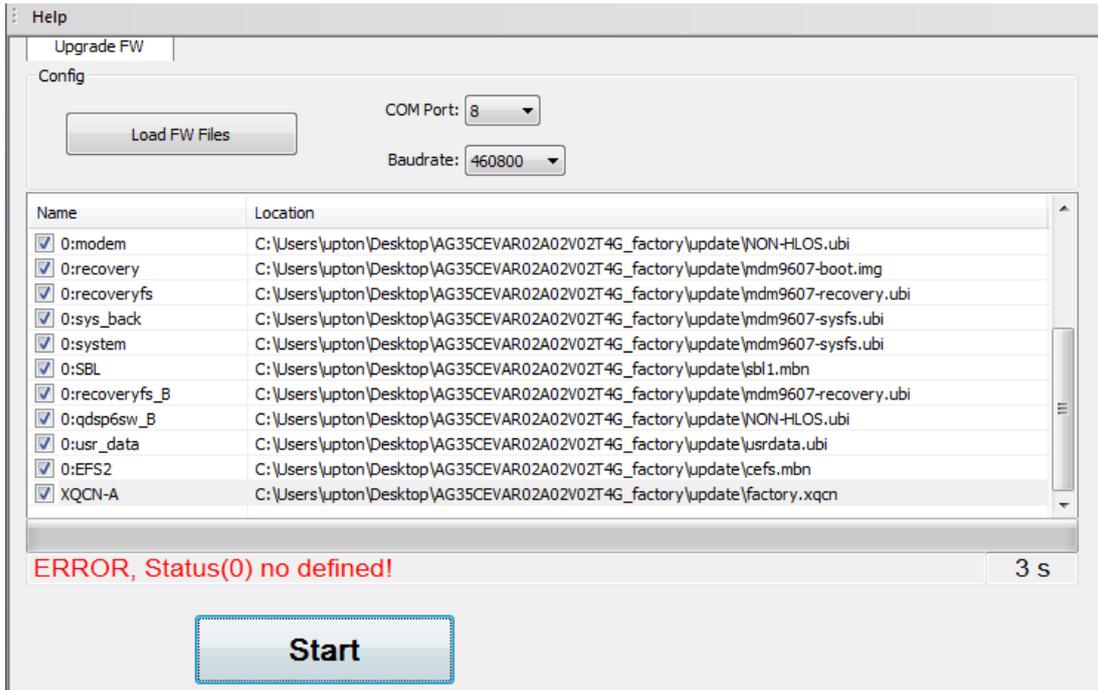


Figure 21: Connected to a Wrong Serial Port (AG35 Module)

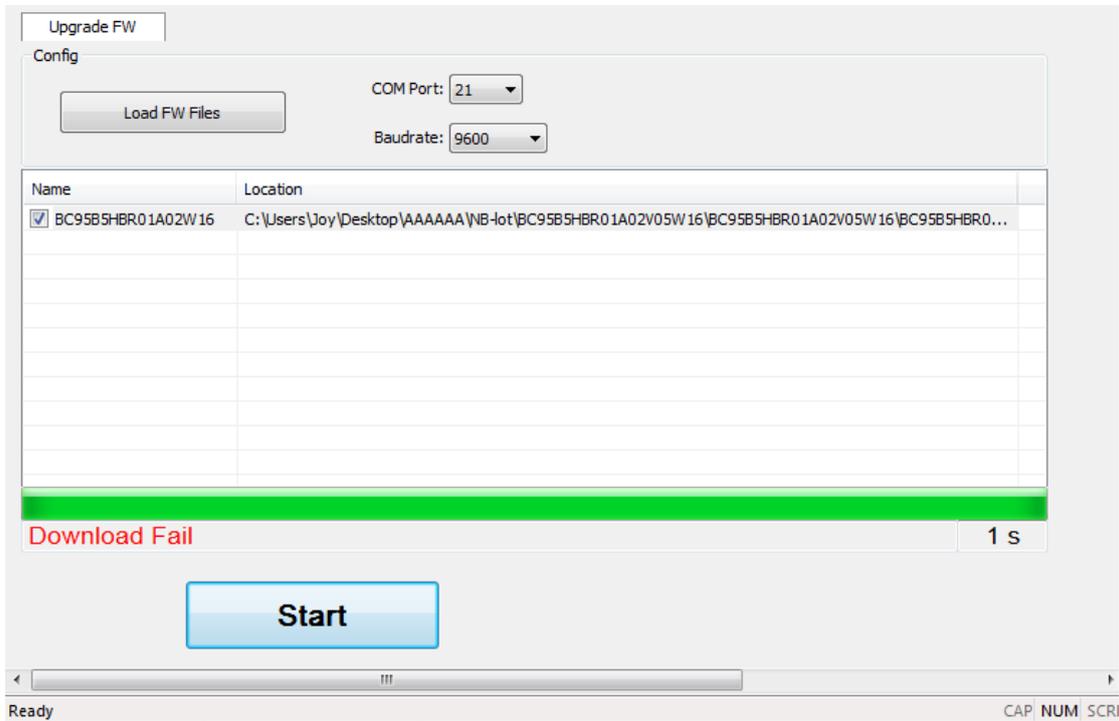


Figure 22: Connected to a Wrong Serial Port (BCxx Modules)

2.4.2. Connected to an Occupied Serial Port

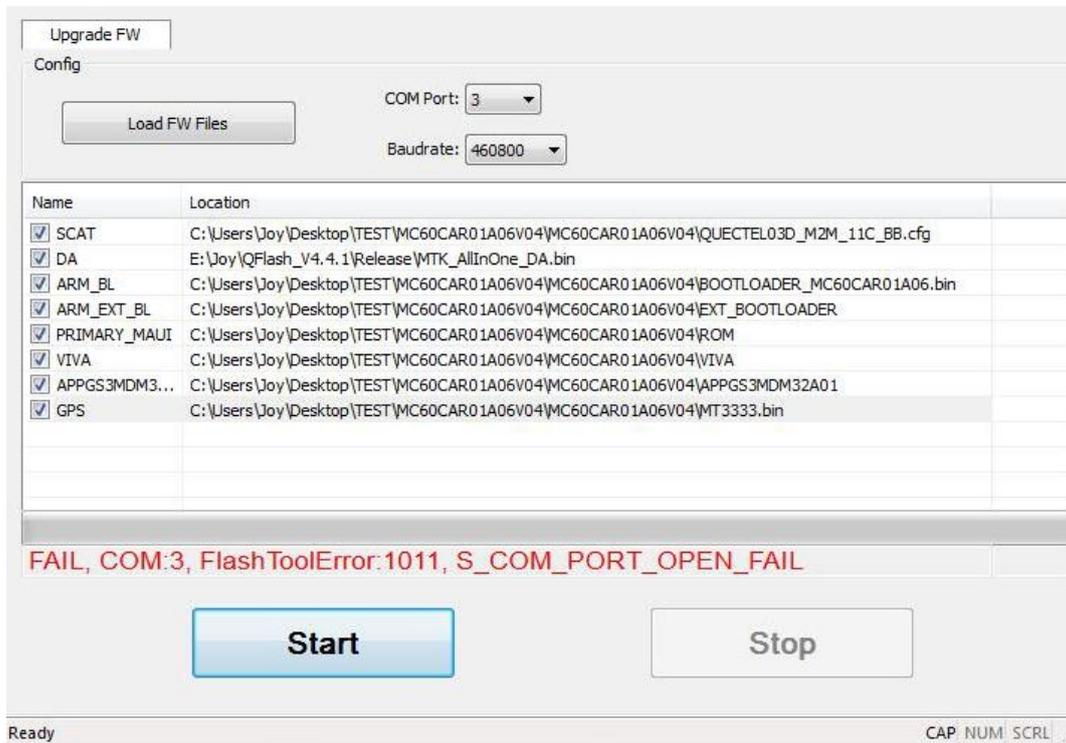


Figure 23: Connected to an Occupied Serial Port (Mxx Modules)

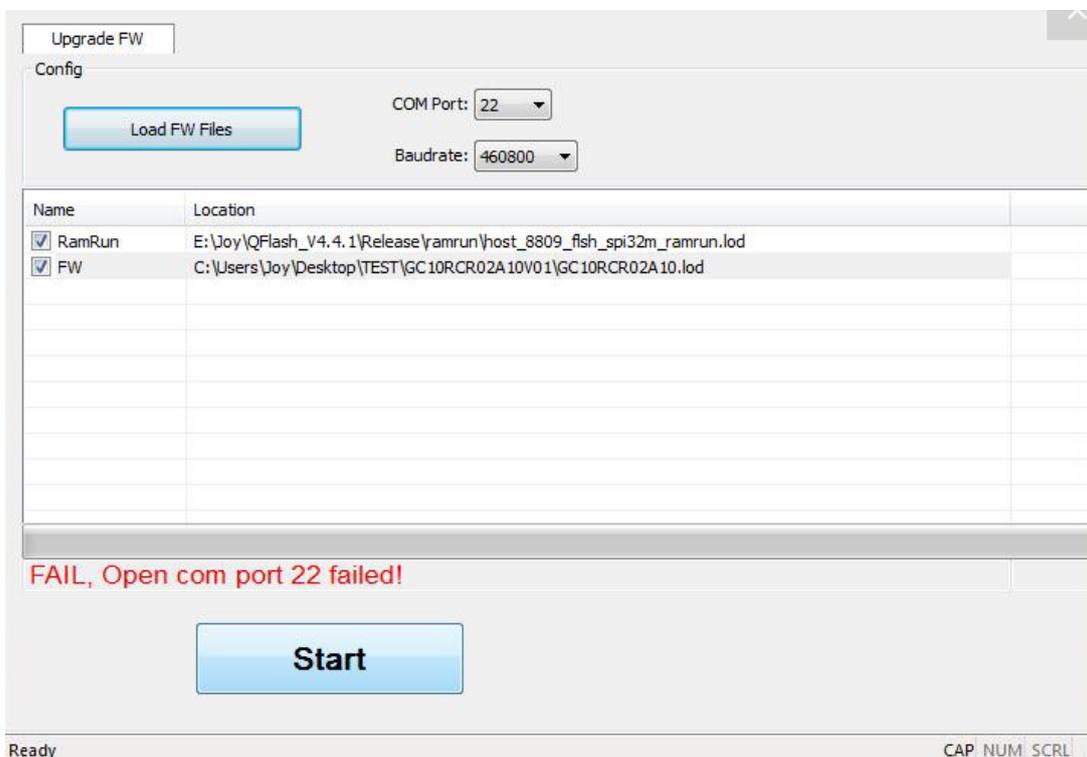


Figure 24: Connected to an Occupied Serial Port (GCxx Modules)

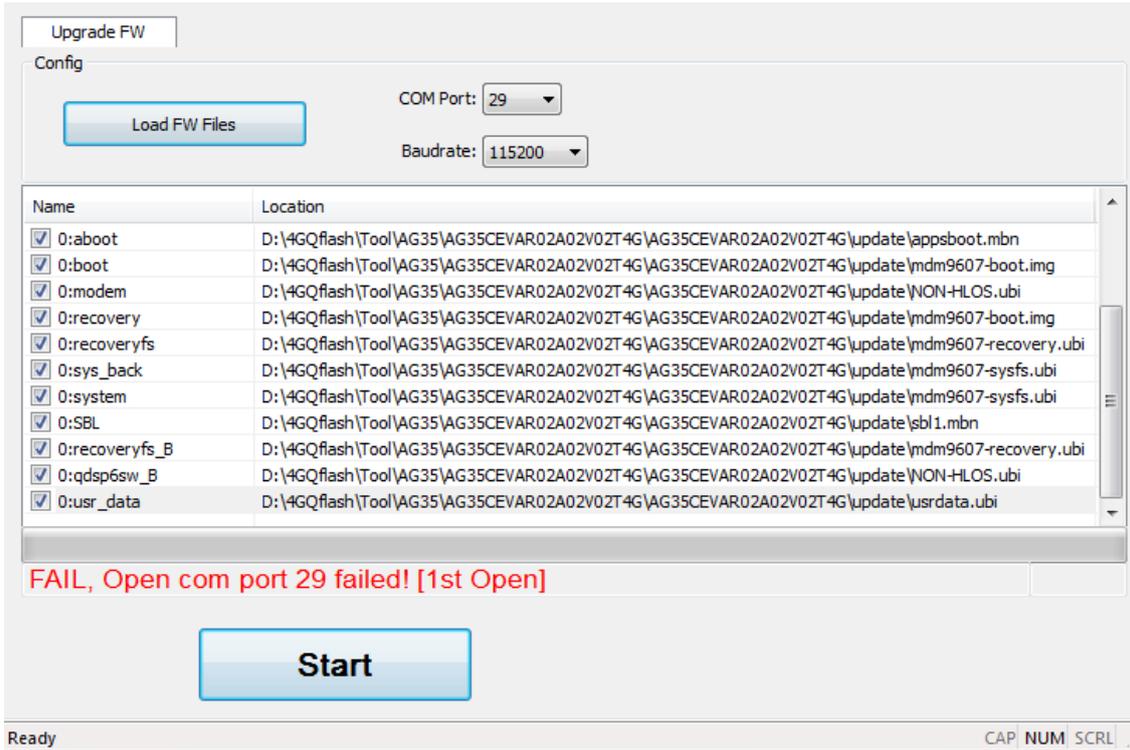


Figure 25: Connected to an Occupied Serial Port (UCxx/ECxx/EG9x/Ex06/SCxx/SGxx/EM05/AG35/BG96 Modules)

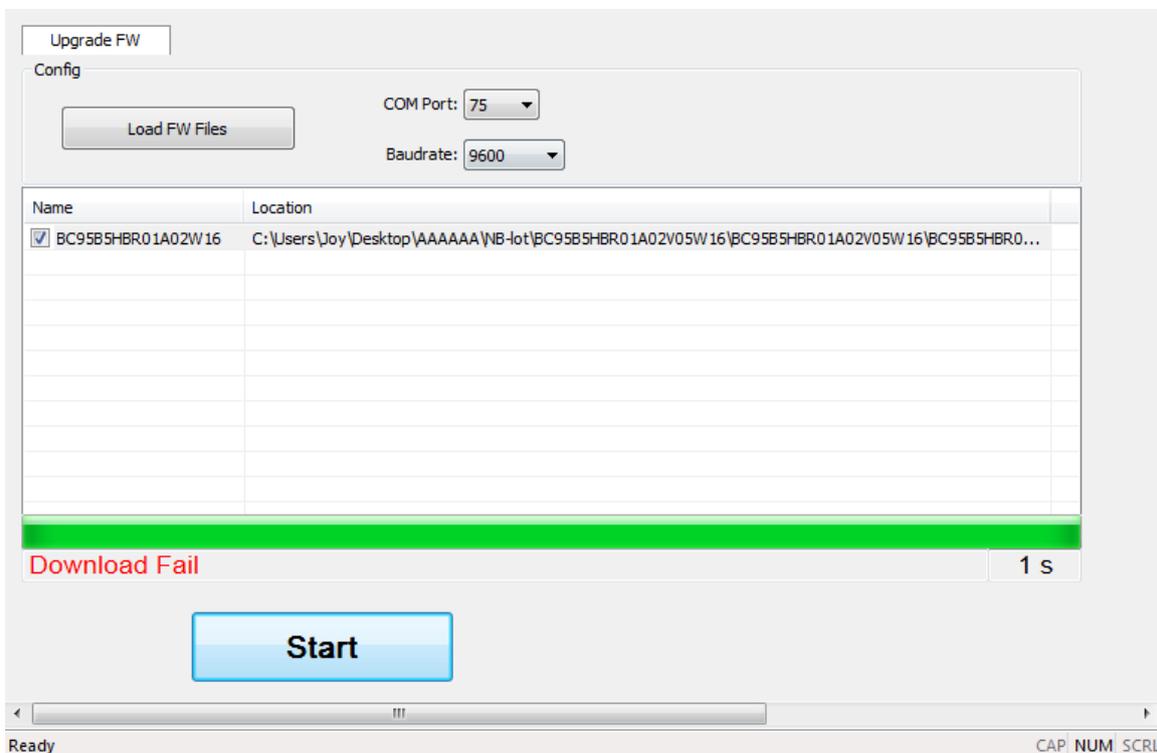


Figure 26: Connected to an Occupied Serial Port (BCxx Modules)

2.4.3. Selected an Unsupported Baud Rate

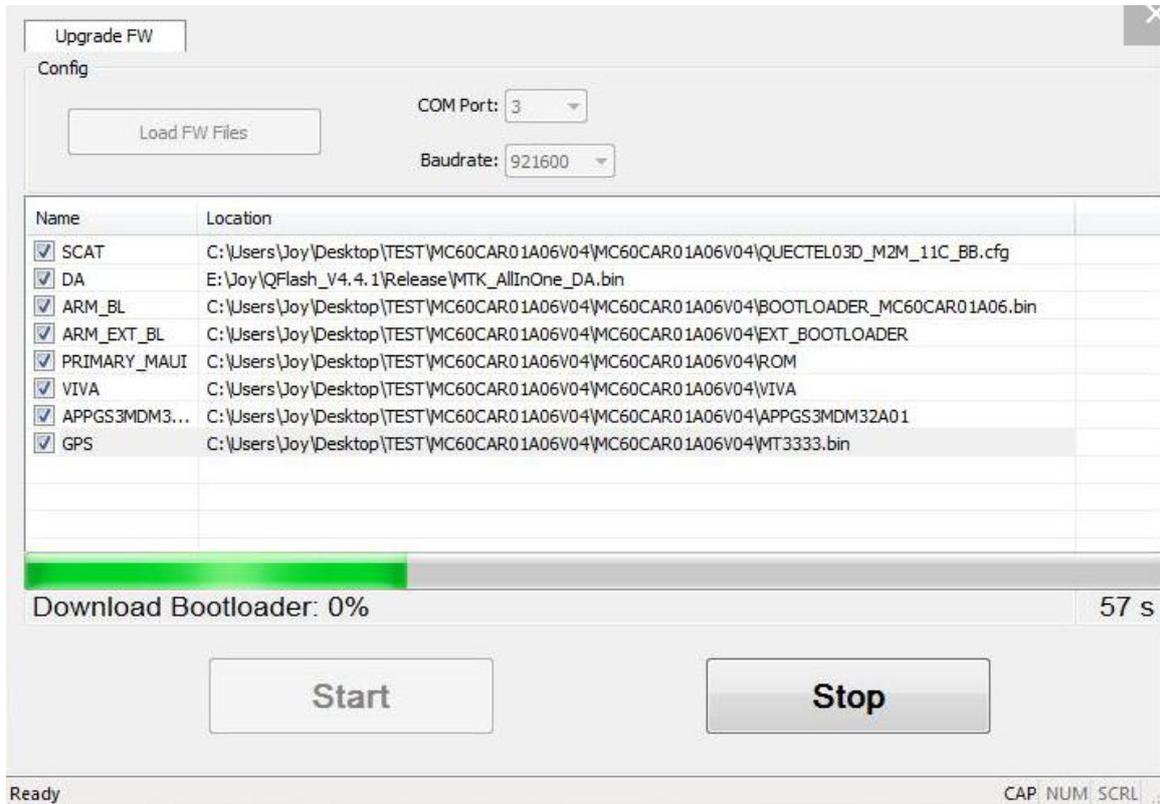


Figure 27: An Unsupported Baud Rate is Selected (Mxx Modules)

NOTE

For Mxx modules, if an unsupported baud rate is selected, the tool will stop to run and no error message will be prompted. In such case, please click the “**Stop**” button to re-select a supported baud rate to upgrade.

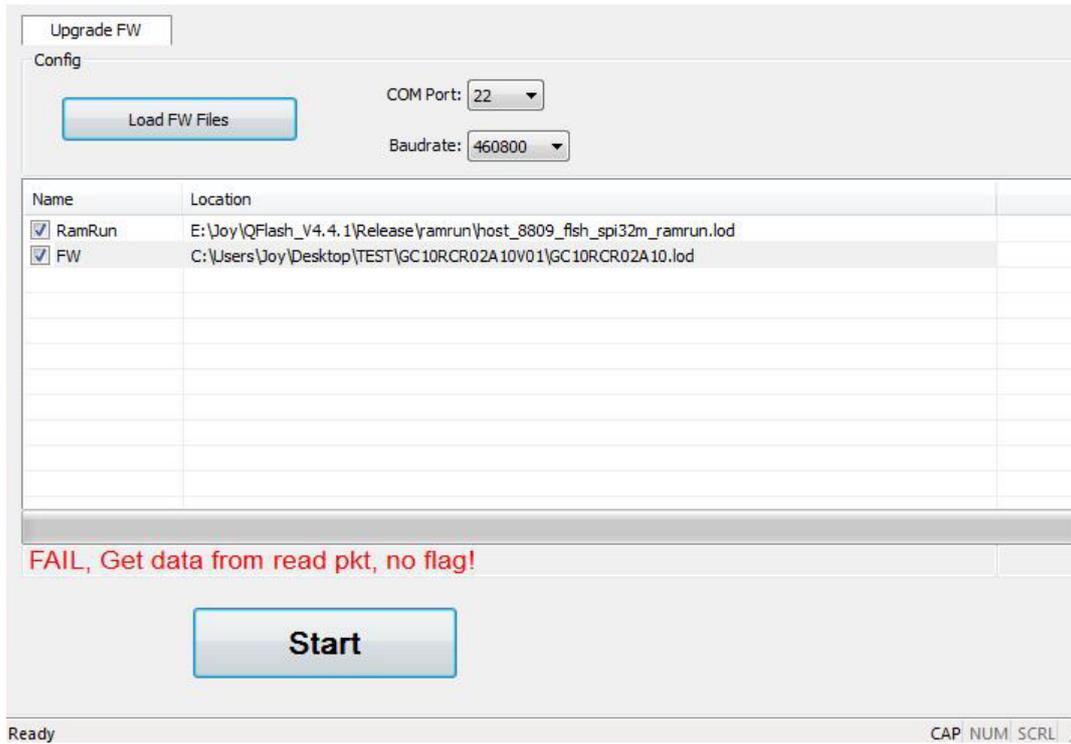


Figure 28: An Unsupported Baud Rate is Selected (GCxx Modules)

2.4.4. Selected an Invalid Load File

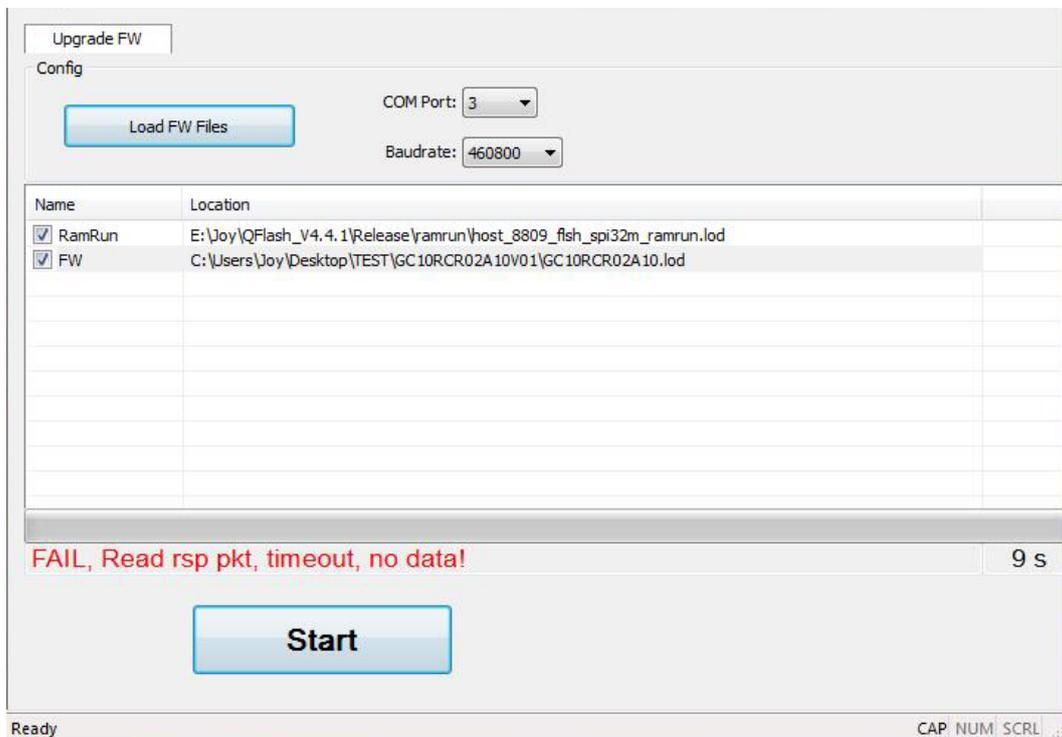


Figure 29: An Invalid Scatter File is Selected (Mxx Modules)

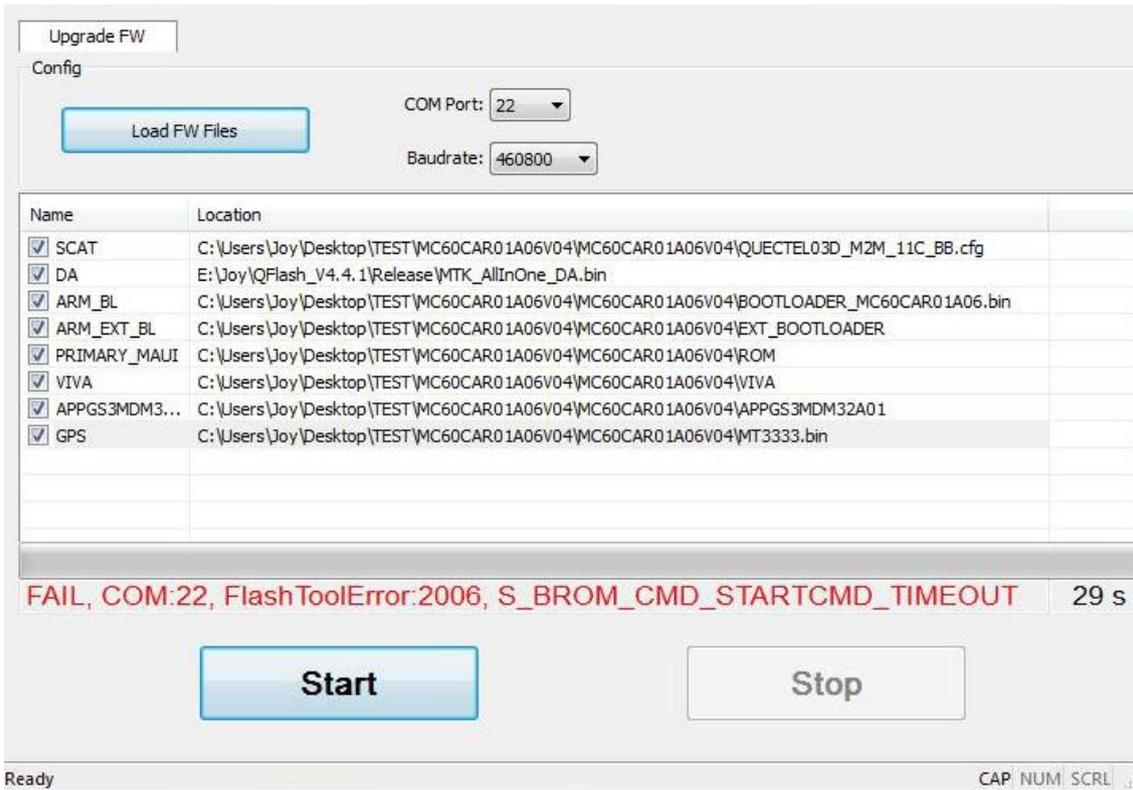


Figure 30: An Invalid Load File is Selected (GCxx Modules)

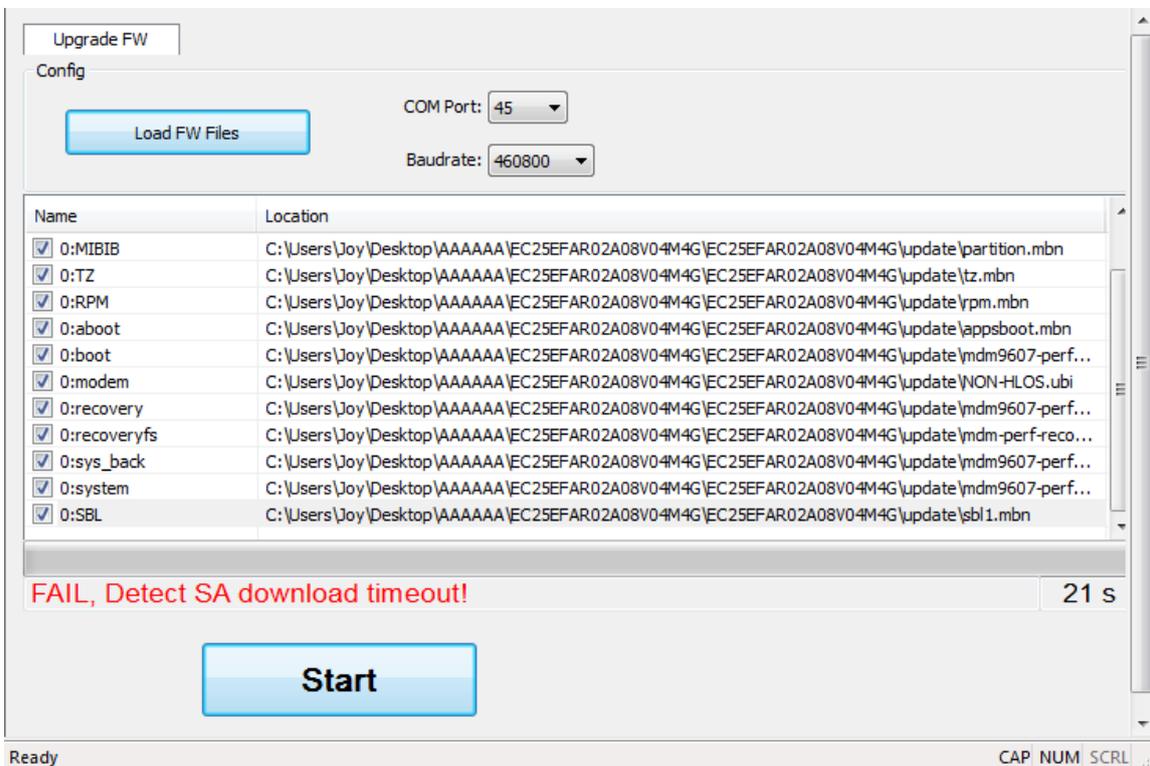


Figure 31: An Invalid Load File is Selected (UCxx Modules)

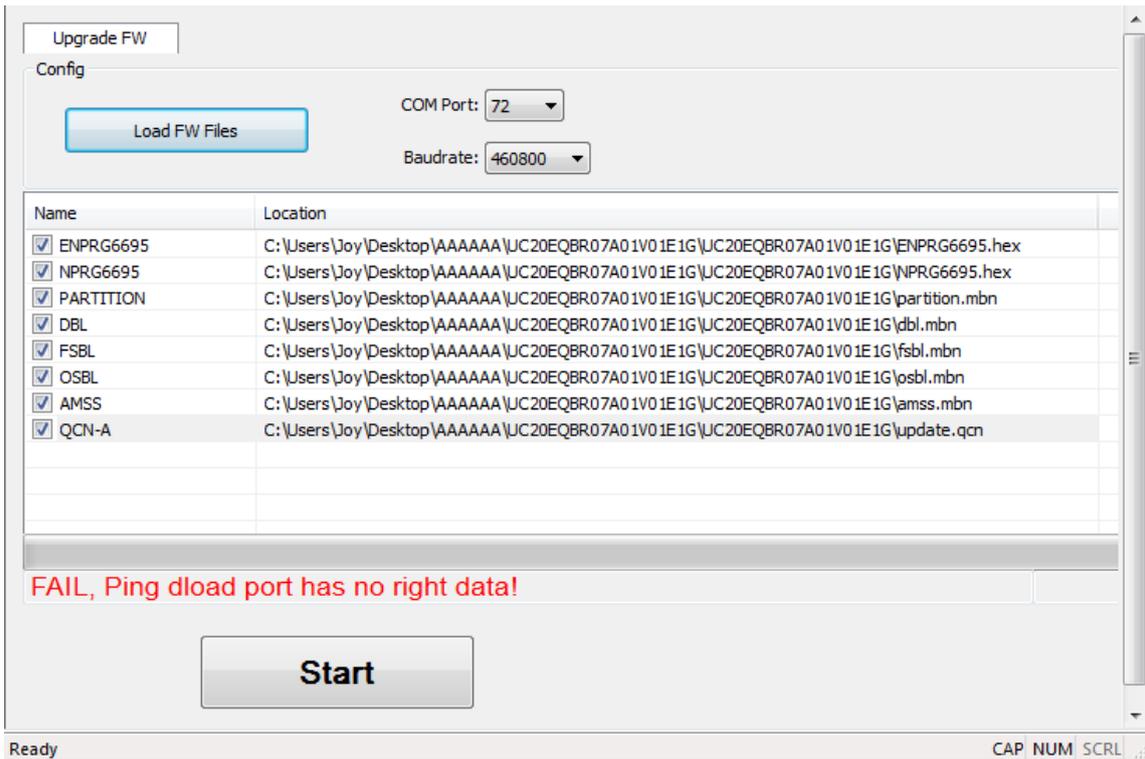


Figure 32: An Invalid Load File is Selected (ECxx/EG9x Modules)

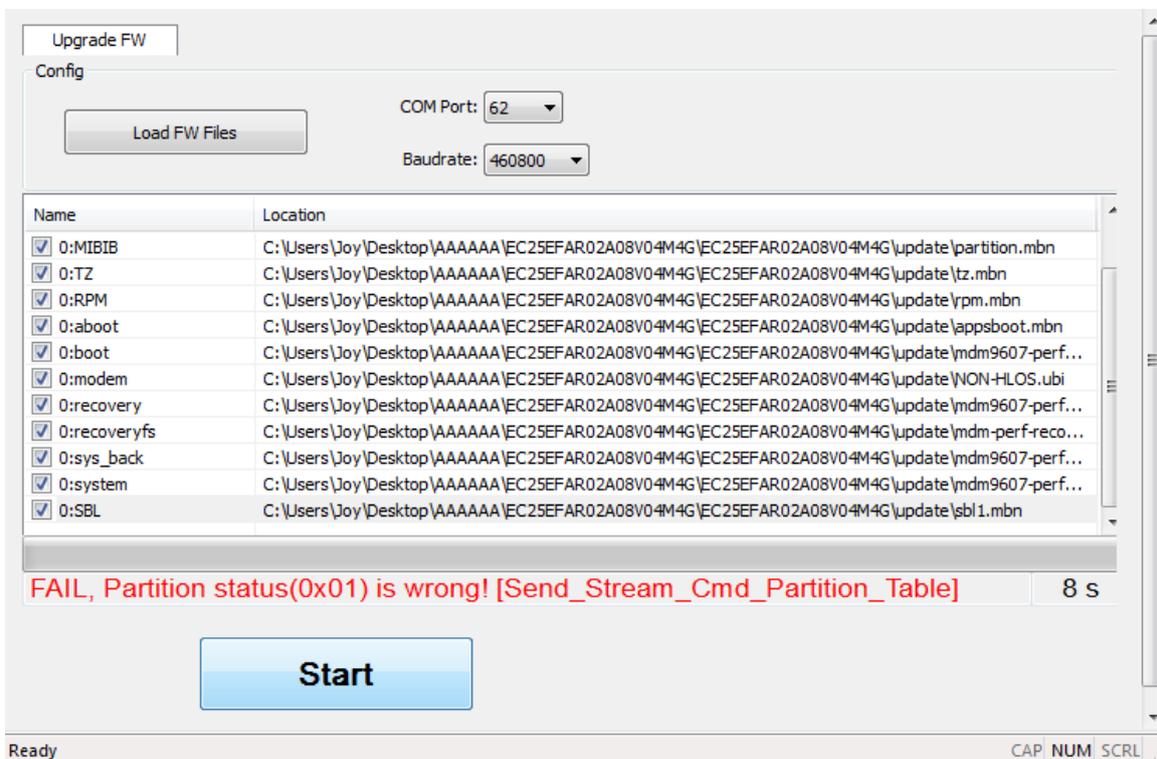


Figure 33: An Invalid Load File is Selected (Ex06/AG35/BG96 Modules)

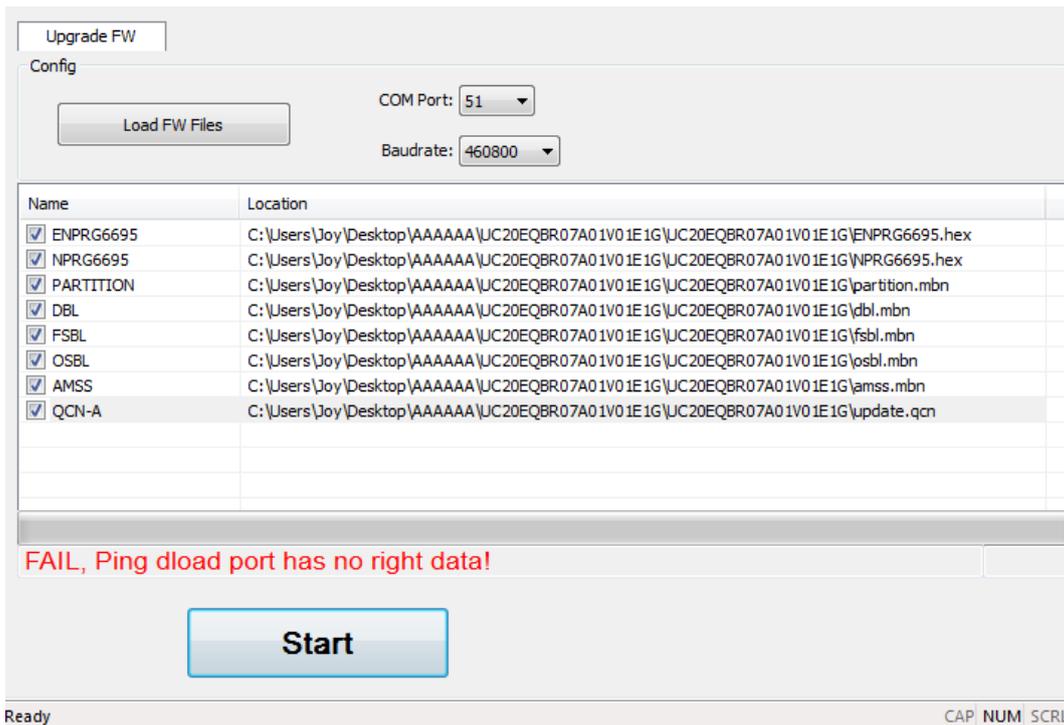


Figure 34: An Invalid Load File is Selected (EM05 Module)

2.4.5. Power Supply is Abnormal

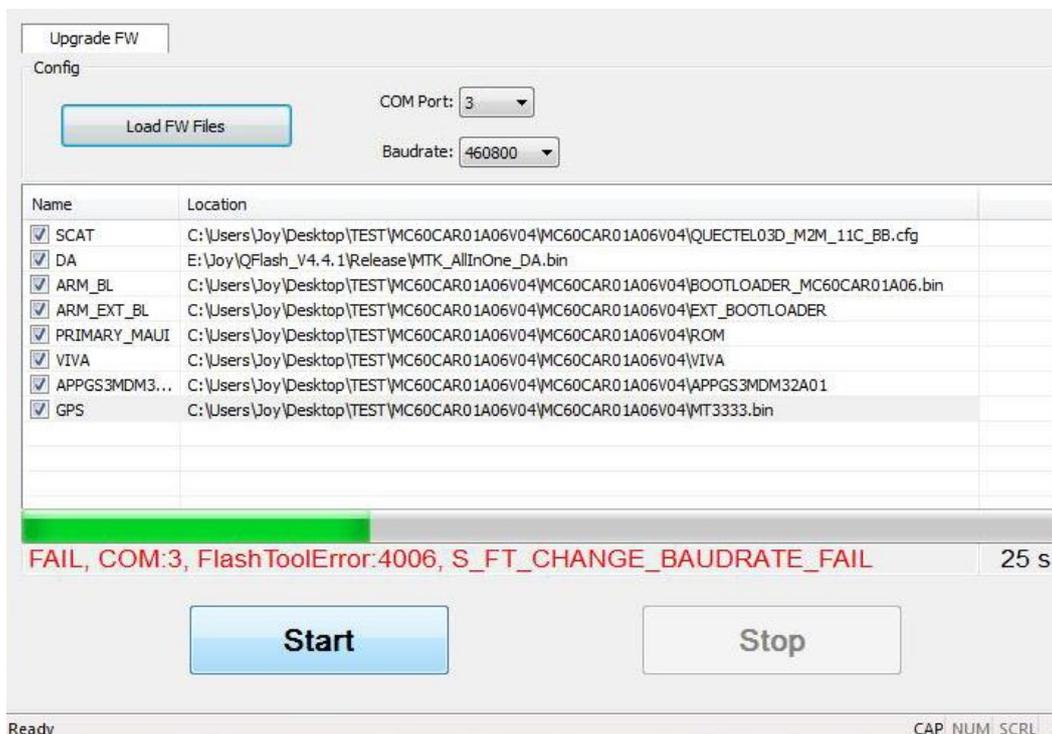


Figure 35: Power Supply is Abnormal (Mxx Modules)

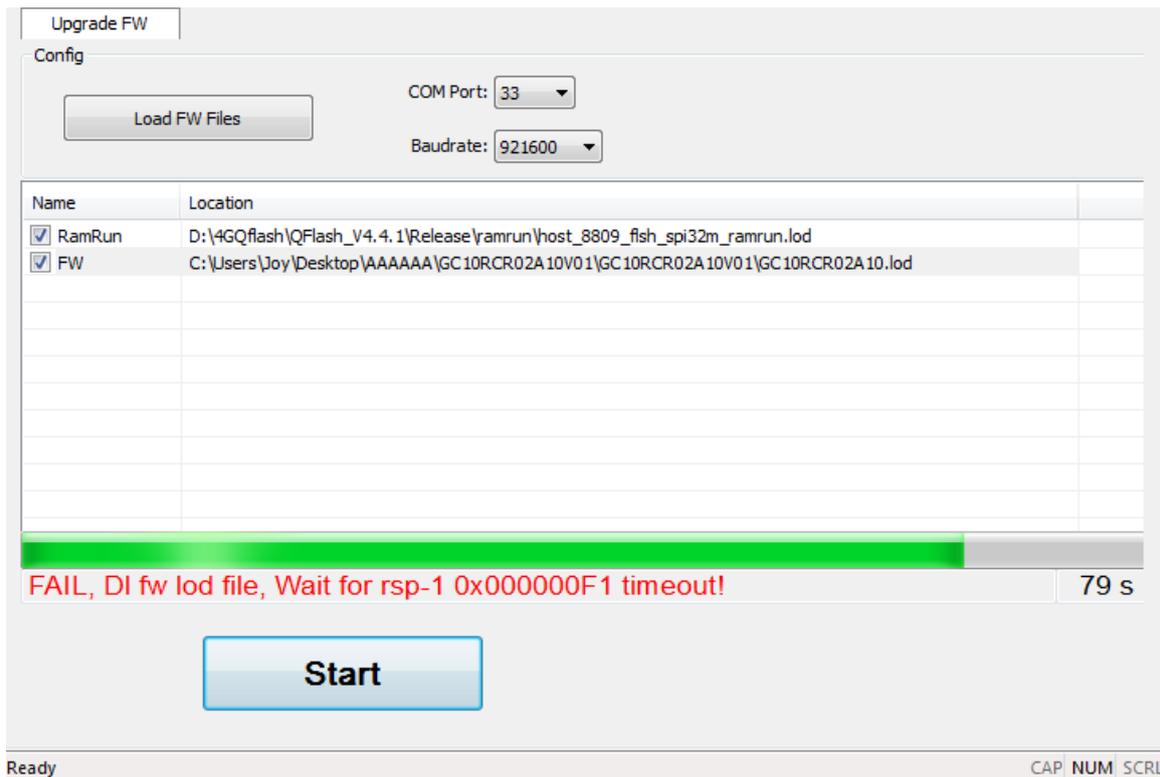


Figure 36: Power Supply is Abnormal (GCxx Modules)

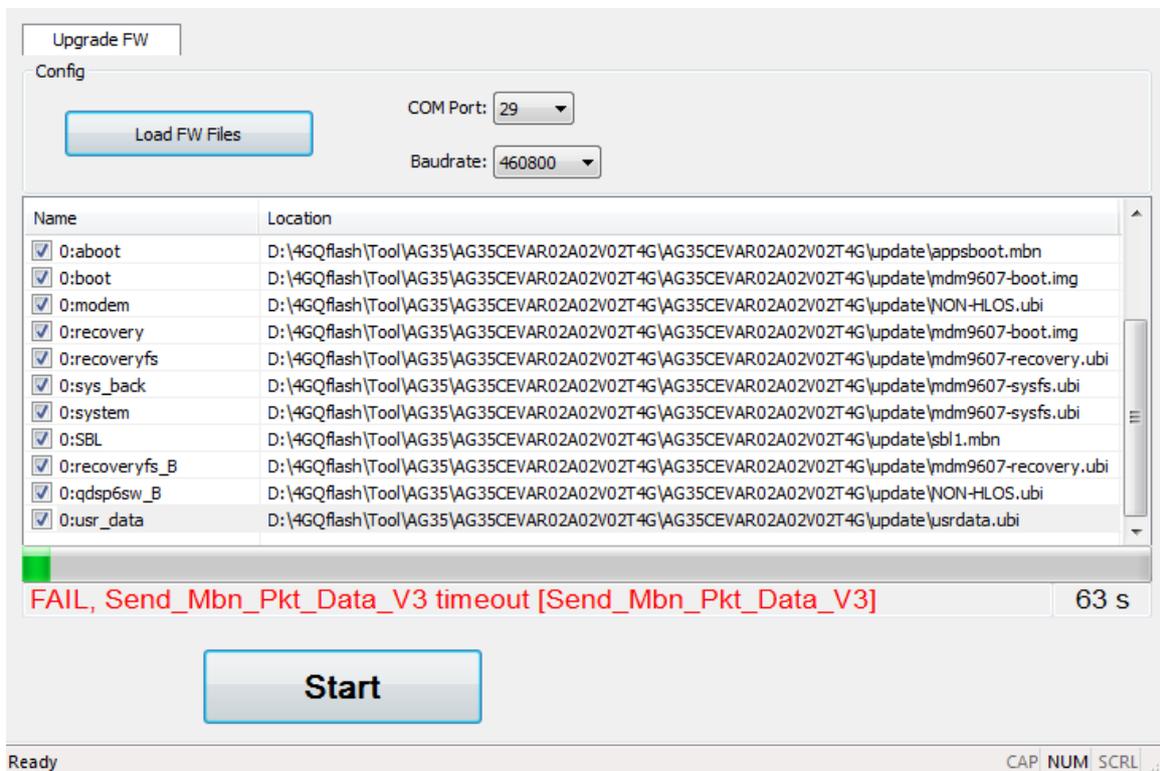


Figure 37: Power Supply is Abnormal (UCxx/ECxx/EG9x/Ex06/EM05/AG35/BG96 Modules)

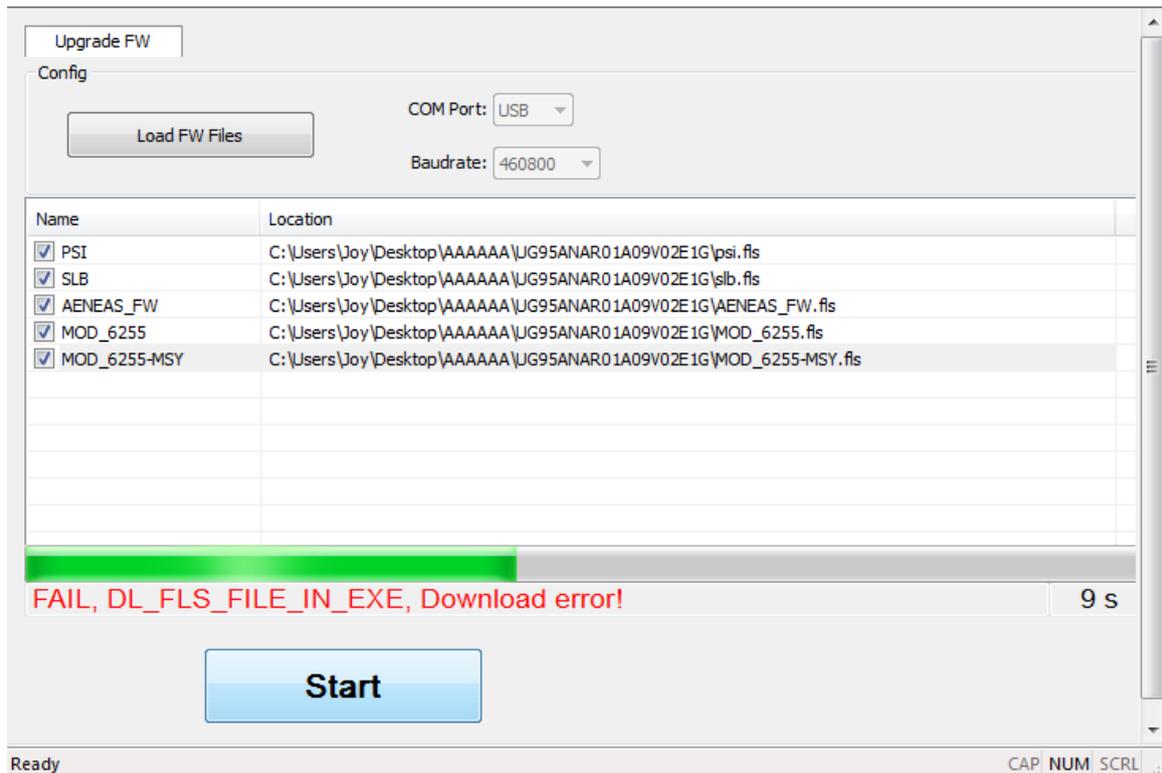


Figure 38: Power Supply is Abnormal (UGxx Modules)

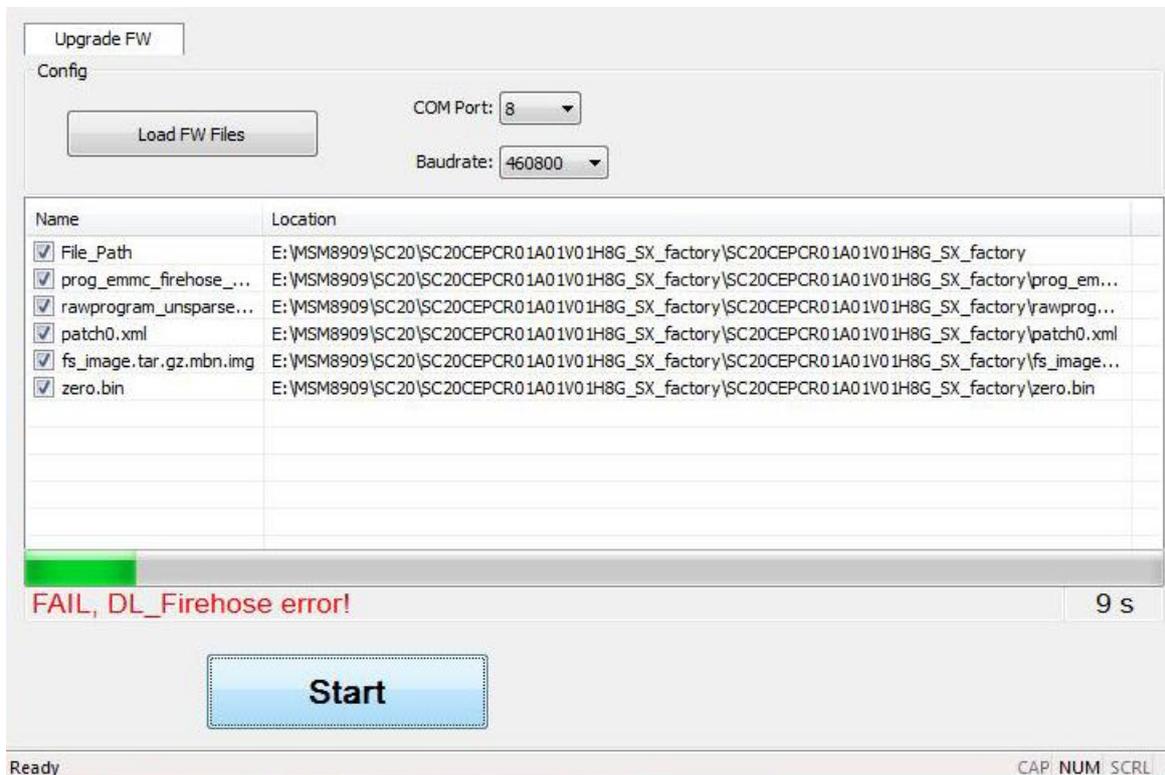


Figure 39: Power Supply is Abnormal (SCxx/SGxx Modules)

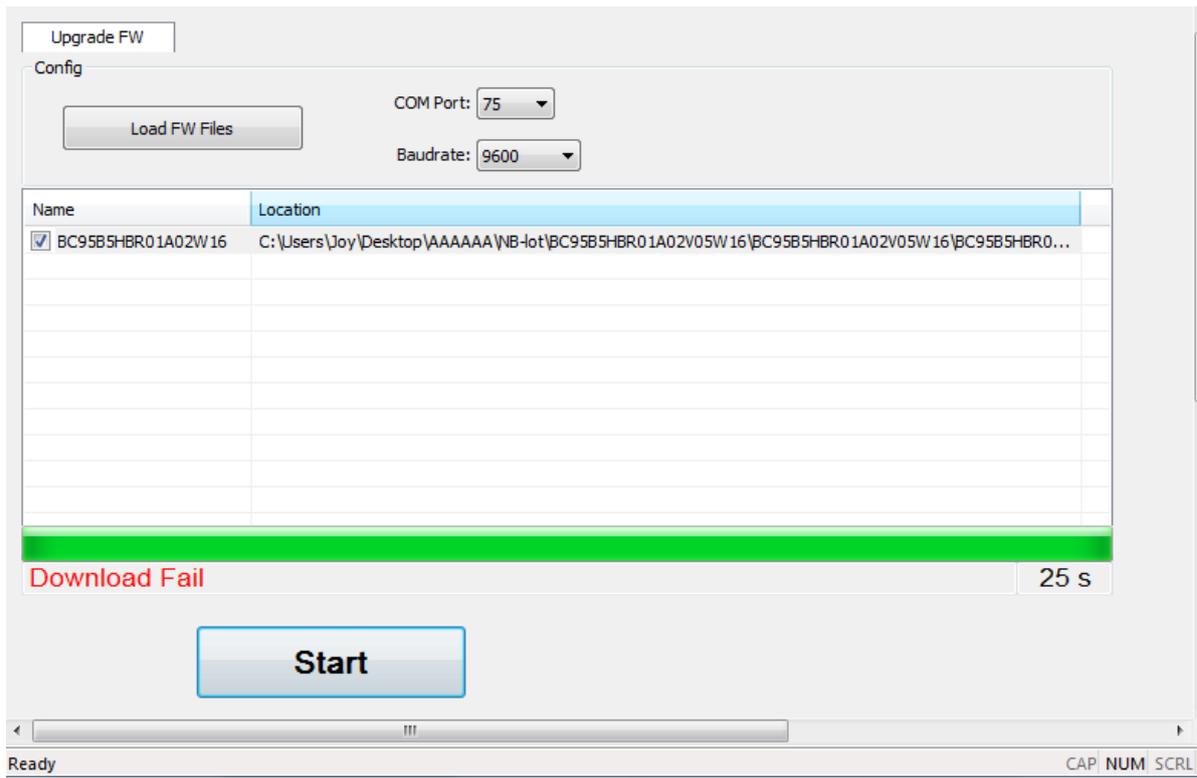


Figure 40: Power Supply is Abnormal (BCxx Modules)

2.4.6. USB to RS-232 Converter Cable is Abnormal

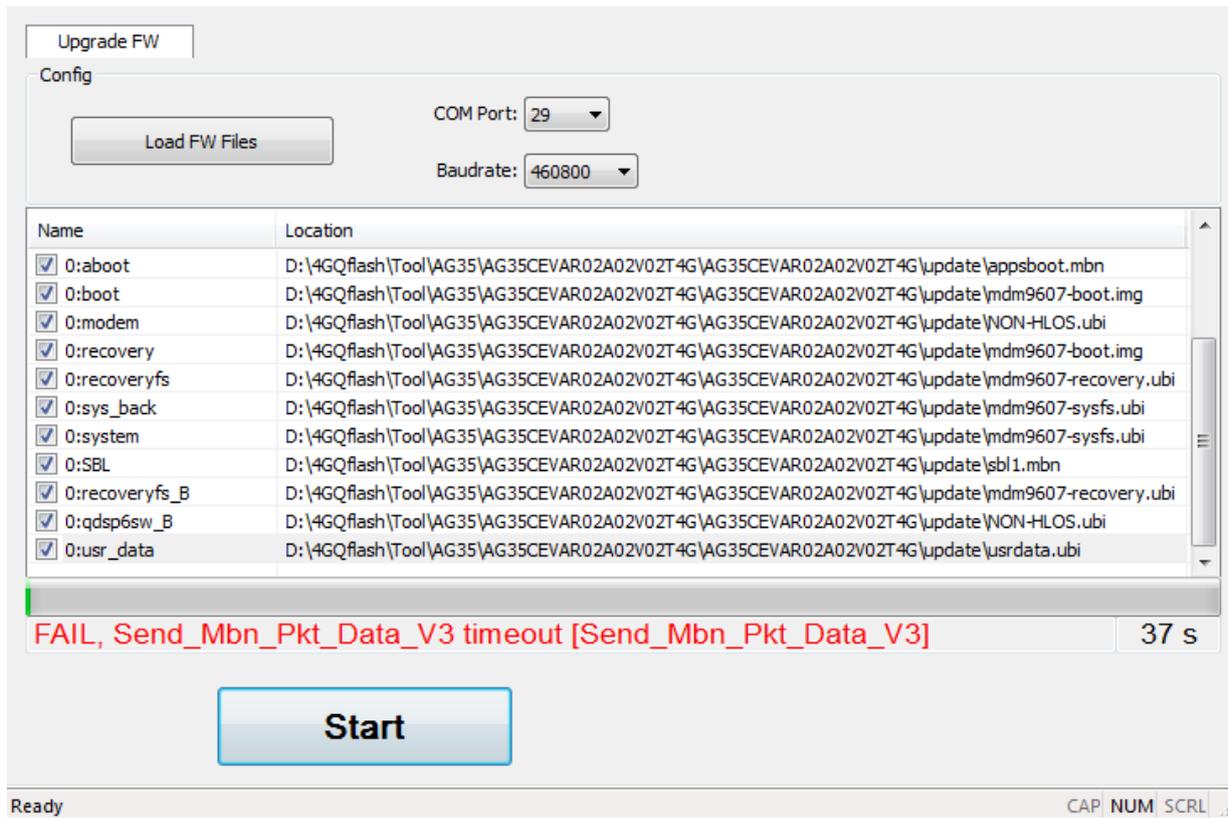


Figure 41: USB to RS-232 Converter Cable is Abnormal